

Community Agenda Snapshot

Volusia & Flagler Counties

May 2006



www.agendavf.org

Acknowledgments

May, 2006

Many special people and wide community support are responsible for making the *Community Agenda Snapshot* a success. One Voice for Volusia gratefully acknowledges and appreciates everyone who volunteered their time, offered expertise and/or financially supported this initiative.

This document was created for use by all residents of Flagler and Volusia counties.

Copies of *Community Agenda Snapshot* are available from:

One Voice for Volusia
135 Executive Drive, Suite 102
Daytona Beach, FL 32114
386-947-8301/ 386-947-8302 (fax)
Email: office@agendavf.org
Website: www.agendavf.org

Photos & Cover Design by Charlie Brown, Charlie@surfincb.com

Front Cover: Ponce Inlet Lighthouse, International Speedway Blvd. Overpass, Flagler Pier, Volusia County Courthouse, Granada Bridge

Back Cover: News-Journal Center, Bunnell Water Tower, Washington Oaks Gardens State Park, Marineland

Report Collated/Written by Deborah Schlageter

Published by One Voice for Volusia

Table of Contents

Introduction

Opening Letter from Steering Committee Co-Chairs.....	4
Executive Summary.....	5

Leadership & Community Involvement

Process to Create a Community Agenda.....	6
Steering Committee.....	7
Workgroup Composition.....	8
Selecting and Prioritizing the Indicators.....	9-10
Reading the Data.....	11

Community Snapshot

Basic Demographics.....	12-13
Special Reports.....	15-21

Community Agenda Framework

Creating a Brighter Future for Our Children and Youth.....	23-26
<i>School Absenteeism</i>	
<i>Teenage Mothers</i>	
<i>Delinquency</i>	
<i>Youth Alcohol Use</i>	
<i>Reading Achievement</i>	
<i>Teen Drivers</i>	
Building Stronger Families and Neighborhoods.....	27-32
<i>Domestic Violence</i>	
<i>Child Abuse</i>	
<i>Delinquency</i>	
<i>Aggravated Assaults</i>	
<i>Simple Assaults</i>	
<i>Arrests for Drugs</i>	
<i>Children Not Living at Home</i>	
<i>Youth Use of Any Illicit Drug/Alcohol</i>	
<i>Free/Reduced Lunch</i>	

Table of Contents

Creating Independence for Elderly & Disabled.....	33-35
<i>Elderly & Disabled Abuse</i>	
<i>Students with Disabilities</i>	
<i>Elderly Suicide</i>	
<i>Nursing Home Beds</i>	
Responding to Personal Crisis and Disaster	37-43
<i>Women/Children in Domestic Abuse Emergency Shelters</i>	
<i>Suicide</i>	
<i>Domestic Violence</i>	
<i>Emergency Management Shelters</i>	
<i>Baker Act</i>	
<i>Homeless</i>	
<i>Community Assistance - Food Stamps</i>	
<i>Community Assistance - Temporary Assistance for Needy Families</i>	
<i>Unemployment</i>	
<i>Child Abuse</i>	
Promoting Wellness and Protecting Our Health.....	45-49
<i>Heart Disease</i>	
<i>Diabetes</i>	
<i>Infant Mortality</i>	
<i>Alcohol-Related Motor Vehicle Crashes</i>	
<i>Stroke</i>	
<i>Lung Cancer</i>	
<i>First Trimester Pregnancy Care</i>	
<i>Suicide</i>	
<i>Teenage Mothers</i>	
Community Involvement	
List of Participants.....	50-52
Financial Summary	
List of Financial Supporters.....	53
Data Sources	
Index	54-55

Opening Letter

May, 2006

Dear Community Resident:

It is with great anticipation and enthusiasm that we release *Community Agenda Snapshot* to you.

Captured within these pages are snapshots of life in our area – issues concerning children, families and neighborhoods, the elderly and disabled, individuals personally affected by a crisis, and community health.

This inaugural report is a result of true community collaboration. Input and expertise from diverse individuals representing all sectors in Flagler and Volusia counties were involved in creating this **Community Agenda**. The selected indicators were determined with careful deliberation and active community input. The indicators represent the initiation of an evolving process to assess community issues that will be ongoing. Naturally, there are other indicators contributing to the overall health of our community that are equally important as those featured here. We propose that this report serve as the benchmark to monitoring future efforts, and ultimately progress, aimed at improving local health and human services.

Our community is rich with leaders and individuals who truly want to make a positive impact and for this reason *Community Agenda Snapshot* is intended to be a living document. It will be annually updated to monitor trends and serve as a guide or tool for planning purposes and funding decisions. We expect that many readers are involved in a countless number of meaningful groups, committees, and projects, all contributing to improving our area's overall health and well-being. Use this report to generate additional research, expand programming or just open conversation about issues important to you.

In closing, we extend sincere appreciation to the Steering Committee members and staff, the committed community volunteers and the experts/consultants from the Jacksonville Community Council, Inc. which served as the model for the **Community Agenda** process.

And, of course we thank *you* for your part and commitment to improving life in Flagler and Volusia counties.



Alan Abramowitz
Co-Chair, Steering Committee
Community and Child Advocate



Samuel A Willett
Co-Chair, Steering Committee
President (Volusia/Flagler/Putnam)
Bank of America

Executive Summary

The *Community Agenda Snapshot* is the result of hundreds of volunteers committed to making Volusia and Flagler counties a better place to live, work and play. Over the past two years, progressive steps have been taken to create this report. The motivation behind this work is to create a data-based picture of health and social trends and conditions -- to be reviewed, revised and updated every year. Never before within the circles of the health and human services field has there been an annual report collectively tracking so many community issues. This is truly just the beginning of a long-term process shaped and driven to fulfill the goal of the initiative.

The Goal of the Initiative: To engage the community by examining data and establishing priorities to improve local health and human services.

Featured here are approximately 34 unduplicated indicators identified and recommended by nearly 200 community members. These initial indicators were chosen with significant diverse consultation with residents representing all sectors of Volusia and Flagler counties through the work of a Steering Committee, five community workgroups, area-wide presentations and Town Hall meetings.

What is an Indicator? An indicator is a measurement which reveals how we are doing in a specific area, and in this case, regarding health and human services. Indicators are pieces of information and data that may shed light on the bigger picture of the system or a social issue, are intended to be clear in measuring outcomes and are reflective of general community interest and appeal.

Using This Report This report is to be used as a tool for opening conversation about a particular issue, and helping understand the overall community outlook in regards to issues concerning children, families, the elderly, the disabled, and health. Hopefully, this report will also contribute to more than a better understanding of social issues and conversation. People can use this report to educate and monitor trends specific to our area and compare ourselves from year to year. **Most importantly**, it can aid planning, policy, funding, and other decision-making by exploring ways to improve the wide range of social and health conditions in our area.

In addition to the indicators and list of participants and financial supporters for this report, the process involved is described on page 6 should other communities want to implement a similar effort. This effort was modeled after a successful quality of life initiative in the Jacksonville area, led by Jacksonville Community Council, Inc.

The *Community Agenda Snapshot* first annual report serves as the benchmark in galvanizing the community to improve and monitor issues specific to:

- Creating a Brighter Future for Our Children and Youth
- Building Stronger Families and Neighborhoods
- Creating Independence for Elderly & Disabled
- Responding to Personal Crisis and Disaster
- Promoting Wellness and Protecting Our Health

The Process

So, how *did* we get here? The earliest phase of the **Community Agenda** began in 2004 during the strategic planning process of One Voice for Volusia, when the Coalition identified the need to connect existing coalitions, committees and initiatives in the area. After taking an inventory of approximately 26 area groups, a meeting was convened with key representatives to explore collaborative efforts. After several months of research through the work of an Ad Hoc Committee, a formal meeting was held in February 2005 attracting 75 community leaders. The outcome reached by consensus: to improve local health and human services through the creation of a **Community Agenda**.

Modeled after the highly reputable Quality-of-Life initiative implemented by the Jacksonville Community Council, Inc. (www.jcci.org) more than two decades ago, local efforts quickly progressed to specify the process for the Flagler and Volusia counties project.

Steps Involved

1. Form a Steering Committee of local leaders from key community sectors to lead the project
2. Recruit volunteers from all community sectors to serve on five workgroups.
3. Each workgroup brainstorms and drafts a vision statement depicting the “ideal” portrait of life for residents in Flagler and Volusia counties.
4. Each workgroup identifies up to 10 key indicators after analyzing data. The collective recommended indicators serve as the benchmark in monitoring progress and tracking improvements and declines on an annual basis for the future.
5. Enhance awareness and receive additional community input through the facilitation of Town Hall meetings and presentations of the final recommended list of indicators.

About the Coalition

One Voice for Volusia is a coalition that connects non-profit, governmental and community-based organizations along with local businesses to promote system and community improvements for the benefit of children and families in our area. Through research, consensus building and the coordination of resources, One Voice for Volusia takes a leadership role in:

- Mobilizing the community
- Collecting and analyzing local indicator data
- Prioritizing the community’s key issues
- Educating community members and key leaders about our community’s risk factors and involving them in the solutions
- Fostering partnerships with other sectors of the community
- Advocating for the use of prevention science and measurable outcomes in programming

The Timeline and Other Key Dates: May, 2005 through May, 2006

May – July, 2005:	Original Ad Hoc Committee Meets; Efforts Begin to Recruit Steering Committee
Aug., 2005:	All Steering Committee Members and Workgroup Chairs Recruited
Sept. – Dec., 2005:	Each of the Five Workgroups Meet Three Times
Jan., 2006:	Final List of Recommended Indicators Approved by Steering Committee
Feb. – April, 2006:	Community Presentations & Town Hall Meetings, Conduct Priority-Setting of Indicators
May, 2006:	Complete First Annual <i>Community Agenda Snapshot</i> and Release Publication

Steering Committee

Recruiting key community leaders to provide direction and expertise to an initiative is vitally important. In this case, strategic steps were taken to attract highly regarded and committed individuals to join the Community Agenda Steering Committee.

Beginning with the end in mind, the composition of the Committee was intentionally designed. In order to flourish, it was determined that leadership be comprised of key representatives from systems of both counties – Flagler and Volusia school systems, health departments, and county governments. Additionally, dual-county serving agencies, specifically the Department of Children and Families, Workforce Development Board of Flagler/Volusia, Community Based Care, and The United Way of Volusia/Flagler, were essential partners to developing and implementing solutions related to the areas of concern and in reaching desired outcomes.

Special populations and other sectors were also specifically recruited to ensure broad and diverse leadership. Lead representatives from the Persons with Disabilities, Area Agency on Aging, the Substance Abuse and Mental Health Program Office, a circuit judge and a local minister were invited to join. Finally, originators were convinced that without the support from local business leaders, real “buy-in” for the initiative and from the community would be challenging. Five business and community leaders were recruited to chair each of the five workgroups as well as serve on the Steering Committee to effectively connect the community interaction with the leadership. The individuals who accepted the commitment and role to facilitate each workgroup were vital to keeping consistency throughout the process.

Workgroup Chairs

Workgroup A: Creating Brighter Future for Our Children and Youth

Chair: Samuel A. Willett, President, Bank of America

Vice-Chair: T. Wright, President/Owner, Wright Marketing Works, Inc.

Workgroup B: Building Stronger Families and Neighborhoods

Chair: Bob Elkin, Senior Vice-President, Palm Coast Data

Workgroup C: Creating Independence for Elderly and Disabled

Chair: Jayne Fifer, President, Volusia Manufacturers Association

Workgroup D: Responding to Personal Crisis and Disaster

Chair: Susan Caplan, President, Caplan Management Group

Workgroup E: Promoting Wellness and Protecting Our Health

Chair: Lizzie Flynt, RN, Retired Professional

Reginald Williams,
Department of Children & Families

Patrick Johnson, RN,
Flagler County Health Department

Dr. Tom Coleman,
Volusia County Health Department

Ray Salazar,
United Way of Volusia & Flagler Co.

Ron Zychowski,
Community Based Care of V/F Co.

Bill Delbrugge,
Flagler County Schools

Mary Bruno,
Volusia County Schools

Linda Levin,
Area Agency on Aging

Rick Fraser,
Workforce Development Board of F/V

Lynda Linke,
County of Flagler

Edward L. Jasper,
County of Volusia

Rev. John Ferro,
DUNAMIS Community & Outreach
Ministries

Edwin DeBardeleben,
Agency for Persons with Disabilities

Judge Julianne Piggotte,
7th Judicial Circuit

Angela Jackson,
Substance Abuse & Mental Health
Program Office

Samuel A. Willett,
Bank of America

Bob Elkin,
Palm Coast Data

Jayne Fifer,
Volusia Manufacturers Association

Susan Caplan,
Caplan Management Group, LLC

Lizzie Flynt, RN
Retired Professional

Alan Abramowitz
Community and Child Advocate

David Kerr
Retired Professional

Teresa Wright
Wright Marketing Works, Inc.

The Community Agenda Steering Committee met eight times from May 2005-06.

Workgroup Composition

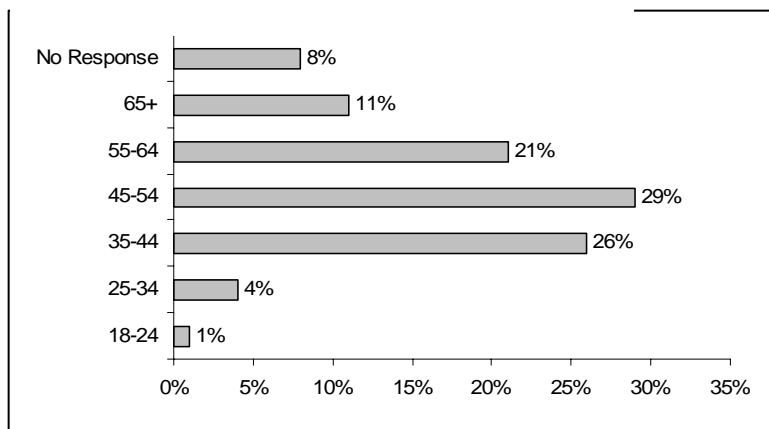
One of the significant elements of success for the *Community Agenda Snapshot* is that the effort be led by a diverse, broad and balanced group representing all sectors of the community. Attracting volunteers to serve on the workgroups was just as important as the recruitment of community leaders serving on the Steering Committee. Recruiting efforts were driven by inviting residents of all ages and demographics, representing consumers, funding agencies, health and human services providers and professionals, educators, community leaders, parents, business people and representatives from the faith community to participate. Ultimately, **151 individuals participated** in one or more of the five workgroups of which 31% were male and 58% were female (11% no response).

Workgroups	# of Participants
A: Creating a Brighter Future for Our Children and Youth	42
B: Building Stronger Families and Neighborhoods	23
C: Creating Independence for Elderly & Disabled	32
D: Responding to Personal Crisis	27
E: Promoting Wellness and Protecting Our Health	27

Race & Ethnicity of All Workgroup Participants

8% African American
 9% Hispanic/Latino
 58% Caucasian
 4% Other
 21% No Response

Age Groups of All Workgroup Participants



Reported Sectors for All Workgroup Participants

28%: Human Service Professional
 12%: City or State Government
 10%: Education
 7%: Parent
 Business
 Other
 6%: Funding Provider
 5%: Health Professional
 Grassroots/Neighborhood
 Leader
 4%: Faith
 1%: Law Enforcement
 8%: No Response

- **66%** of the Workgroup Participants Reported that the Community Agenda Process was **Excellent**.
- **31%** of the Workgroup Participants Reported that the Community Agenda Process was **Good**.
- **3%** of the Workgroup Participants Reported that the Community Agenda Process was **Satisfactory**.

Selecting and Prioritizing the Indicators

Guided by the Jacksonville Community Council, Inc. model, the selection of each indicator was constructed carefully with great detail. It is important to state that the indicators featured in this first report will likely change and/or be completely different three to five years from now as a result of annual reviews, revisions, and anticipated planning and funding decisions derived from this process.

There were some limitations in selecting the recommended data. In reaching consensus to recommend the final list of indicators, each Workgroup Chair led discussion during the final meeting by asking the questions below.

Is this data...

- Available **ANNUALLY**?
- **AVAILABLE** and from a **CREDIBLE** public or private source?
- **STABLE** and **RELIABLE**? Is it consistently collected, compiled, and calculated the same way each year?
- **CLEAR**? Per-person rates vs. raw numbers
- Do we **UNDERSTAND** it?
- **USEFUL**? Does this data assess progress towards desired changes and offer direction for additional research, planning, advocacy and action toward community changes?
- **MEANINGFUL**? Does it provide valuable information that helps community members to understand important aspects of the community?
- **RELEVANT**? Does it measure an aspect of the community concerning positive change through public decision making and action?
- Does it **REPRESENT** major dimensions of our Workgroup Vision for improvement?
- **IMPORTANT**? Do we agree that it is important in relation to our Workgroup Vision?

Other Suggested Indicators

As each workgroup reached consensus to recommend the final set of indicators, it is also important to take note of the top “missing” indicators. These were determined by the community volunteers as important and worthy of exploration for the future, but were not ultimately recommended because of limited and/or inconsistent data. Therefore, it is suggested that efforts be launched for deeper research and/or collaborative efforts to establish partnerships so data can be collected. Each set of missing indicators is included in the cover narratives for each workgroup.

Selecting and Prioritizing the Indicators

Priority-Setting of Indicators

During the spring of 2006 (February – April), presentations and the coordination of three Town Hall meetings were conducted. The intent of this phase was to engage the community by having participants examine and prioritize the data individually. The feedback will be used as one of the strategic planning tools already underway for the second program year. Through provision of the presentations and Town Hall meetings, over 500 individuals participated in the priority-setting. Efforts are ongoing to present and share the findings of the *Community Agenda Snapshot*.

The number of individuals reached during this phase of the project is not considered a valid sample of the population, so the findings below will be used as an informal guide for the Steering Committee. It is expected that a larger, more significant effort be taken to truly assess the priorities of the community from this point forward. Nonetheless, the following depicts the priorities identified during this first year’s phase:

<p>Top Five Priorities Identified by Individuals Reviewing All Workgroup Data</p>	<ul style="list-style-type: none"> • Homeless • Child Abuse • Elderly & Disabled Abuse • Youth Alcohol Use • Domestic Violence
--	---

<p>#1 Priority of Each Workgroup Identified from Individual Review of Indicators</p>	<p>Creating a Brighter Future for Our Children & Youth</p>	<ul style="list-style-type: none"> • School Absenteeism
	<p>Building Stronger Families and Neighborhoods</p>	<ul style="list-style-type: none"> • Domestic Violence
	<p>Creating Independence for Elderly & Disabled</p>	<ul style="list-style-type: none"> • Elderly & Disabled Abuse
	<p>Responding to Personal Crisis and Disaster</p>	<ul style="list-style-type: none"> • Homeless
	<p>Promoting Wellness and Protecting Our Health</p>	<ul style="list-style-type: none"> • Alcohol-Related Motor Vehicle Crashes

Reading the Data

Each indicator includes one statistical chart showcasing several years of data for Volusia and Flagler counties. State trends are not featured within any of the following data as it was determined by the spearheading leaders to only showcase data specific to the two-county area. The intent of this guideline was to compare any improvements, declines or stagnant changes to ourselves each year.

In reviewing each indicator, pay close attention to:

The Rate or Percentage:

Where applicable, each indicator is reported as a rate per specific number of the population (i.e. 1,000 per population, 10,000 per population). A few of the **Promoting Wellness and Protecting Our Health** indicators (i.e. Infant Mortality) were reported as a three-year rolling rate. The three-year rolling rate is an average value of an indicator over three rolling 3-year time periods and were used to flatten out large fluctuations. Detailed notes specific to each indicator are included with appropriate clarifications.

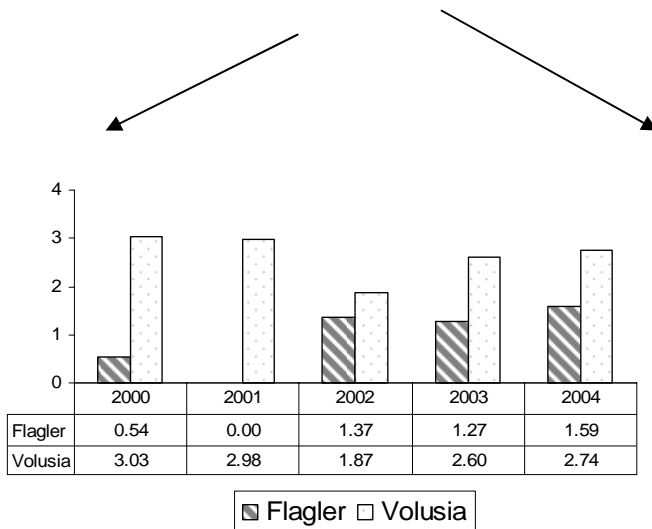
The Scale:

The scale for each indicator is different. It may appear that two charts on the same page are visually similar, but notice the range between tick marks on each indicator.

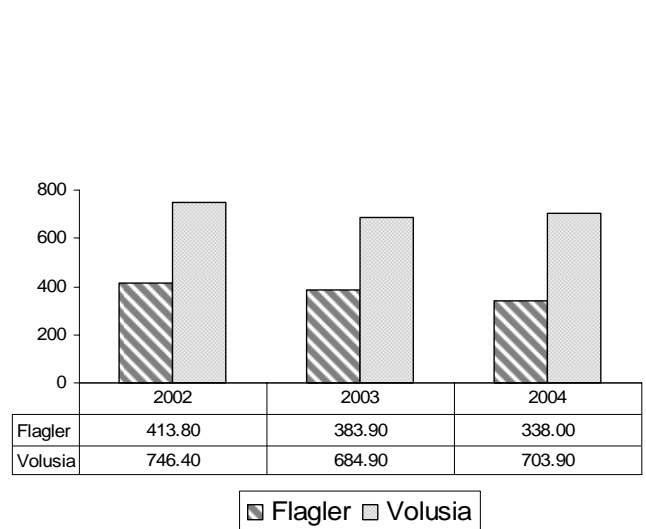
The Trends:

Flagler County's population is relatively small--this makes the Flagler trend line "jump" from year to year for some indicators. This may not always be meaningful, so consider this when reviewing the data.

Note Scale



Note Trend Line



Community Agenda Snapshot

While there is a great level of data and information within this report, it would be neglectful to exclude general characteristics, the area’s demographics and other key facts. To maintain consistency, a brief glimpse of each county is featured over the next two pages.

A Look at Flagler County

Flagler County is home to 74,527 individuals of whom 16% are under 18 years and nearly 27% are 65 years and older ¹. Attracting many friends from out of state, the estimated “snowbird” population is roughly 5,000 ².

Identified as *the* fastest growing county in Florida, the median household income in Flagler County is \$40,435 ³. The March 2005 Flagler County Labor Force reported that of the 27,700 identified as in the labor force, approximately 95.8% are employed.

Top Industries in Flagler County ⁵

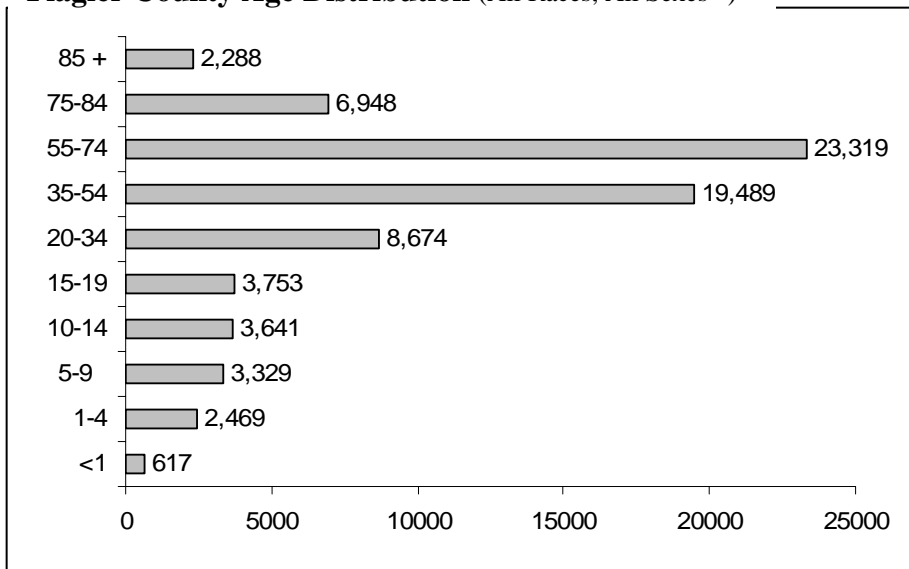
Flagler County Schools 1,500 employees
Palm Coast Data 900 employees
Sea Ray Boats, Inc. 679 employees
Wal-Mart 600 employees
Florida Hospital-Flagler 532 employees

The total school enrollment (grades K-12) is expected to increase 34% by next school year, 2006-07 to over 10,000 students ⁴.

The **Reported Ethnicities** in Flagler County are ³:

Caucasian	87.3%
African-American	8.8%
American Indian and Alaska Native	0.3%
Asian	1.2%
Hispanic	5.1%
Other	1.0%

Flagler County Age Distribution (All Races, All Sexes ¹)



Flagler County Cities

- City of Palm Coast
- City of Bunnell *
- City of Flagler Beach
- Town of Beverly Beach
- Town of Marineland

* County Seat

Sources/Notes, pages 6-7:

- ¹ - Florida CHARTS
- ² - Bureau of Economic Business and Research
- ³ - U.S. Census
- ⁴ - Florida Department of Education
- ⁵ - Enterprise Flagler

Community Agenda Snapshot

A Look at Volusia County

In 2005, Volusia County's approximate population totaled 495,249 of which 19% of the population was under 18 years and 21% were 65 years and older ¹. The 2005 median household income was \$34,650 ³, somewhat lower than its neighboring Flagler County in 2000.

Volusia County has approximately 95.7% of its labor force employed. In 2004, for the employed population 16 years and older, the leading industries in Volusia County were educational, health, and social services.

Volusia County Cities

Daytona Beach	Holly Hill	Pierson
Daytona Beach Shores	Lake Helen	Ponce Inlet
DeBary	New Smyrna Beach	Port Orange
DeLand *	Oak Hill	South Daytona
Deltona	Orange City	* County Seat
Edgewater	Ormond Beach	

Volusia County is geographically separated into east and west, and in some areas almost literally divided by wetlands. On the west, the city of Deltona is the largest in population and on the east, Daytona Beach ranks second.

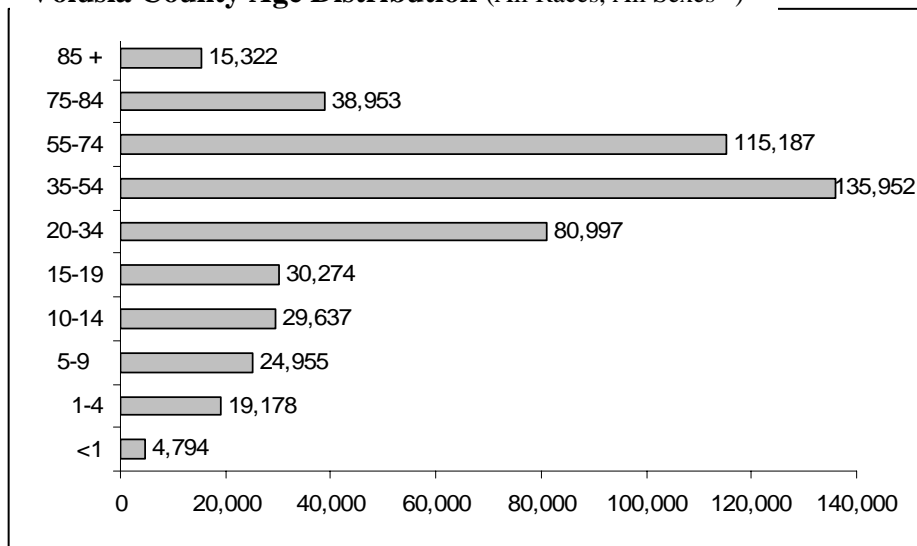
The 2005-06 total school enrollment (PK-12) in Volusia County was 65,407 ⁴.

Top Industries in Volusia County

Volusia County Schools	8,998 employees
Halifax Staffing	6,330 employees
Publix Supermarkets	2,798 employees
Wal-Mart	2,206 employees
Vision HR, Inc.	1,667 employees

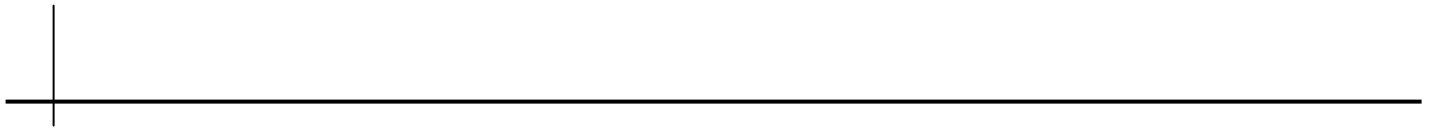
Source: www.eFlorida.com

Volusia County Age Distribution (All Races, All Sexes ¹)



The Reported Ethnicities in Volusia County are ³:

Caucasian	86.1%
African-American	9.3%
American Indian and Alaska Native	0.3%
Asian	1.0%
Hispanic	6.6%
Other	1.8%



Three over-arching themes were identified by all five community workgroups during the identification of indicators to research. The themes - **Information & Referral, Poverty, and Transportation** – transcended over all workgroup discussion as key challenges faced by residents as well as professionals assisting individuals with health and human service needs. Due to the varied data available, special reports to follow were warranted for the *Community Agenda Snapshot*.

Special Reports Outline

Information & Referral

- The Cornerstones of an Effective Information and Referral System
- Community-Wide Systems in Place
- Internal Agency Capacity and Services

Poverty

- Indicators of Poverty
 - Household Income, Distribution by County
 - Living Hourly Wage
- Federal Poverty Guidelines

Transportation

- Serving the Transportation Disadvantaged
- Local Public Transportation Systems
- Planning for the Future

Information & Referral

The greatest asset - and challenge - for any community is how its residents get information. Demands for updated contact information, the range and eligibility criteria of services are not only increasing from the community, but are equally important within health and human services circles for efficient and effective service provision.

The Cornerstones of an Effective Information and Referral System

The foundation of an effective information and referral system is accurate and comprehensive information. Information is ever-changing, so an effective system is updated constantly. Information like this is outdated as soon as it comes off the press, so an ideal “database” would be web-based with ongoing updates.

The other key components of an effective system are the points of access. Who do you call when you need information or assistance? Where do you look for this kind of information? It most likely varies depending on the kind of information you need. You might call your city, a particular agency, or even the reference desk at your local library, or you may just try your hand at an internet search.

All of this considered, a truly effective system is not one particular service, but rather a network of “first contacts”--each with equal access to the same accurate, up-to-date and comprehensive information, preferably accessible from one web site and/or database.

COMMUNITY-WIDE SYSTEMS IN PLACE

“Live” information was also the vision for the statewide implementation of 2-1-1, a three-digit telephone number designated in July, 2000, by the Federal Communications Commission for easy access to free community human service information. The United Way of Volusia/Flagler, which has managed the **FIRST CALL FOR HELP** call system for almost 30 years, was naturally selected as the provider for 2-1-1 in our community (print copies of resources are also available for sale).

Becoming a 2-1-1 provider, which officially began on February 11, 2005, meant improving **FIRST CALL FOR HELP** to meet national standards of services. Service goals included:

- Nationally certified specialists able to offer compassion & guidance in identifying callers’ needs & helping them locate any available services that meet those needs.
- Availability 24 hours a day, 7 days a week
- Access to information in ANY language, through telephone interpreter services.
- Access for our hearing impaired community, using Telephone Devices for the Deaf (TDD’S)

Review of the greatest number of needs and/or reasons for calls to **FIRST CALL FOR HELP** shows that requests for “general information” are why the highest percentage of individuals make the call. See **Table #1**.

Table #1: Actual Number of Call Reasons

	Information	Financial Assistance	Basic Immediate Needs (including Food)	Donations	Mental Health	Other*
Flagler	676	92	73	36	28	22
Volusia	10,351	1,772	1,839	377	282	596

*Other includes: Housing, Medical, Home Health, Transportation & Child Care

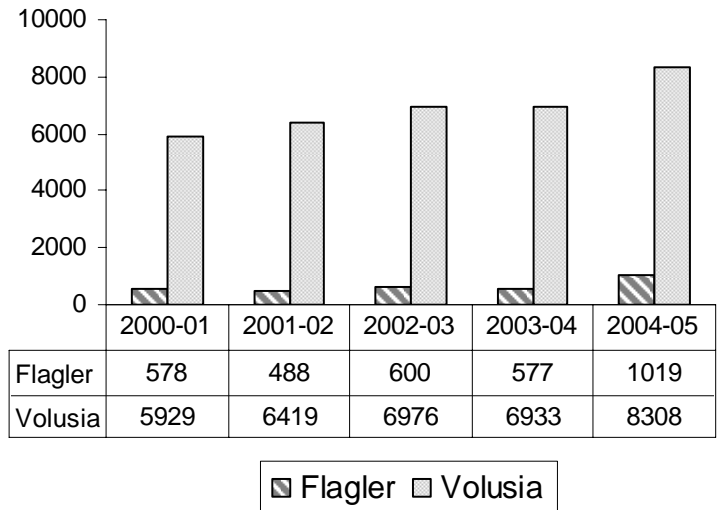
Information & Referral

The toll-free number for **FIRST CALL FOR HELP** is 877-253-9010. After hours (after 5 p.m. Monday through Friday & on weekends), calls are automatically forwarded to 2-1-1 in Brevard County. Additionally, **FIRST CALL FOR HELP** has a Memorandum of Understanding with the area's child care provider, Child Care Resource Network, and the Council on Aging which serves the elderly population in the area.

Child Care Resource Network (CCRN)

CCRN provides free child care resource and referral services to all parents regardless of income, who are seeking child care and/or early childhood programs. Trained counselors interview parents/guardians to assist the parent in identifying the type of care needed and provide consumer education regarding the selection of quality child care services. CCRN maintains a database of child care providers in Volusia and Flagler counties which is used to generate referrals based on each family's individual needs. Parents may use this service as often as needed. Assistance is available Monday through Friday from 8 a.m. to 5 p.m. with extended hours on Tuesday from 7:30 a.m. to 6:00 p.m. The toll-free number is 800-443-3262.

CHART #1: Total Annual Requests for Information to CCRN



Council on Aging

The Council on Aging, which has been assisting seniors for nearly 40 years, manages an Information and Referral System averaging more than 2,000 calls per month (386-253-4700). More than 50% of the agency's callers are referred to locations on the eastside of Volusia County (i.e. Daytona Beach, Ormond Beach, Port Orange, etc.). Since 2001, processing reports indicate that approximately 65% of its referrals have been from female callers.

INTERNAL AGENCY CAPACITY AND SERVICES

Many agencies, such as Act Corporation, WORC/United Cerebral Palsy of East Central Florida, and both school districts, have an internal department and/or mechanism to assist callers requesting information and/or services. The assistance provided by these agencies is generally addressed to a specific service provided by the organization.

Naturally, thousands of calls come into both school systems each year. Requests for information range from technical assistance within the system, inquiries regarding students and/or specific information regarding school-sponsored functions, events and/or athletics. Depending on the nature of the call, it may be transferred to the appropriate department.

Other agencies have the capacity to track internal requests and outgoing referrals related to their mission. However, like the systems referenced above, most incoming calls are requests for general information. For example, Act Corporation's Access Center received more than 30,000 calls for information and referral over the last five years and approximately 72% of the calls did not result in an internal referral, but were regarding general information.

Contact Information

Flagler County Schools

386-437-7526

Website: www.flagler.k12.fl.us

Volusia County Schools

386-734-7190 ext. 20000

Email: custserv@volusia.k12.fl.us

Website: www.volusia.k12.fl.us

Poverty

The effects of poverty and its prevalence account for numerous issues facing our community today. Research shows that children from low-income families are at greater risk of poor and/or failing grades in school, inadequate health insurance coverage and even lack of primary health care. They are also more likely to engage in unhealthy behavior.

These risk factors and many others, such as low hourly wages and a decline in affordable housing, contribute to the economic impact on families living in Flagler and Volusia counties.

INDICATORS OF POVERTY

Included in this section are just a few of the readily available indicators which address the significance of the household income levels in our community.

The area's household income is increasing ¹. The median household income from 2002 to 2003 increased 3% in Volusia County and 6% in Flagler County, both of which are higher than the 2% increase for Florida and the Nation.

The cost of living specific to the affordability of housing remains a challenge in our area.

CHART #1: Percent of Household Income Distribution by County

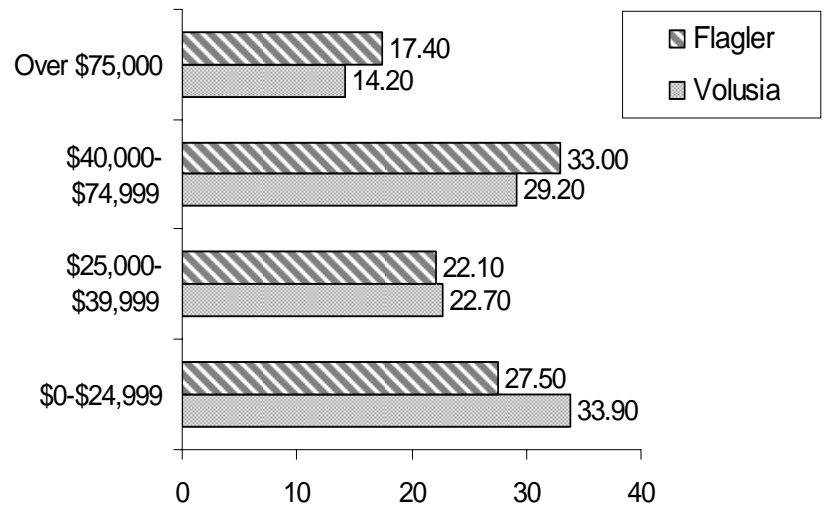
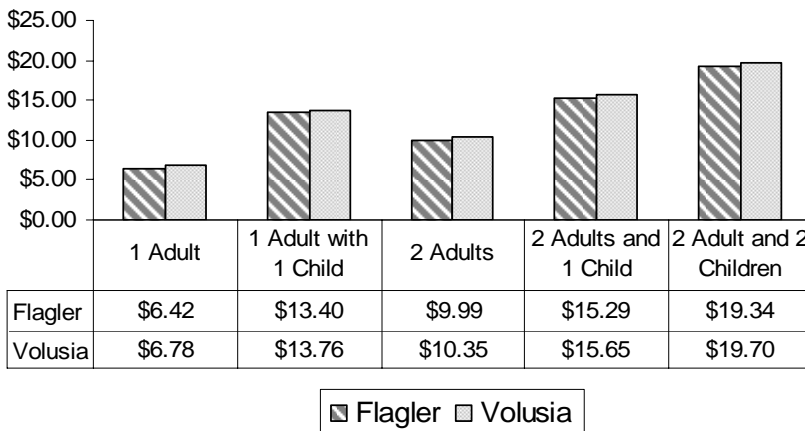


CHART #2: Living Hourly Wage



For example, the average hourly pay needed to afford an apartment in Volusia County is \$13.50 which is 30% higher than the actual average hourly pay (\$9.42 in Volusia). In Flagler County, workers need to be paid \$14.21 per hour to rent an apartment, which is 27% greater than the actual average \$10.32 hourly pay ². **Chart #1** shows the percent of income distributed by county in four income brackets ⁵.

As an additional reference, the living hourly wage is illustrated in **Chart #2** ³. Under-employment is also an underlying poverty-related issue since approximately 42,300 individuals are currently under-employed and seeking an upgraded job ⁴ in the two-county area.

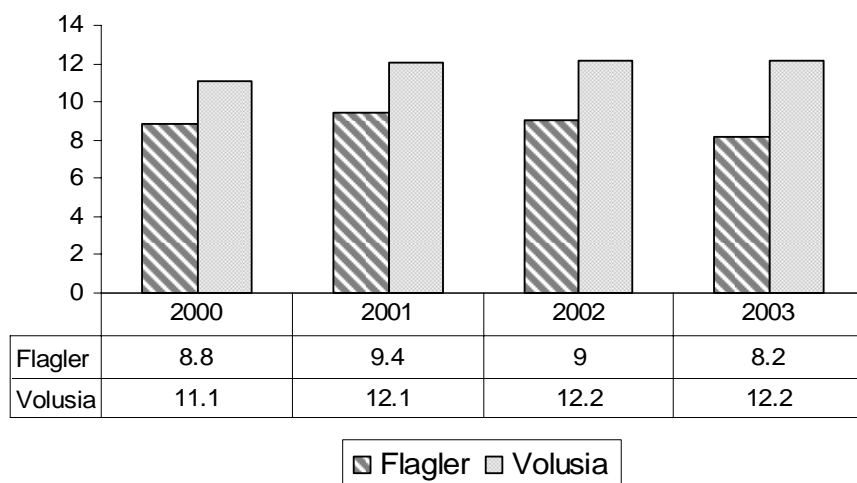
THE POVERTY LINE

Many local programs use the percentage of poverty as the measure to determine program eligibility. The poverty line is updated by the federal government each year, in order to accommodate for inflation, and varies by the size of the household with relationship to personal income. The 2006 federal poverty levels are to the right.

Number in Household	Annual Income
1	\$9,800
2	\$13,200
3	\$16,600
4	\$20,000
5	\$23,400
6	\$26,800
7	\$30,200
8	\$33,600

This measure determines eligibility for local programs such as the free/reduced lunch program available in the school systems. The number of elementary school students enrolled in the free/reduced lunch program is found under *Building Stronger Families and Neighborhoods* (page 31).

CHART #3: Percent of All Ages Living in Poverty



In addition, according to Census data released in August, 2005, the incidence of poverty has increased since the 2003 data (**Chart #3**) because of stagnated wages and loss of health insurance between 2003 and 2004⁶.

Significant levels of debt and lack of savings are results of declining wages and unaffordable or unavailable health insurance for local families.

“The growing number of poor families remains entirely disconnected from employment. In 2004, almost 4 million American children lived in low-income families where neither parent(s) ... worked at all in the past year.”

(Source: 2005 Kids Count Data Book State Profile, The Annie E. Casey Foundation)

Children living in households with income...	Florida	Nation
Below 50% of poverty	8%	8%
Below 200% of poverty level	42%	39%

(Source: 2005 Kids Count Data Book State Profile, The Annie E. Casey Foundation)

Sources/Notes:

- ¹ - U.S. Census Bureau and reported by the *Daytona Beach News Journal* on November 30, 2005.
- ² - National Low Income Housing Coalition, reported by the *Daytona Beach News Journal* December 14, 2005.
- ³ - Poverty in America, <http://www.povertyinamerica.psu.edu> and <http://www.livingwage.geog.psu.edu>
- ⁴ - Flagler/Volusia County, Florida Area Workforce Report, October 2005.
- ^{5 & 6} - U.S. Census Bureau (2000 and 2005 report, respectively).

Transportation

Whether an individual has a medical appointment, needs to get to work or run an errand, access to transportation and mobility is essential and, sometimes even critical. For many of us, we are periodically challenged when our personal vehicle breaks down or when sharing one with someone else, but for others, public transportation is the only option available.

Consequently, health and human service professionals need to be equipped to assist clients and individuals seeking transportation. Issues related to mobility cross all generations and abilities. From an individual with disabilities traveling to work to an elderly person traveling in order to interact with the outside world, providing comprehensive services and transport schedules enable the community to maintain – and enhance – the lifestyles of its residents.

SERVING THE TRANSPORTATION DISADVANTAGED

“Public transportation – *It’s the Ticket!*” is the slogan of the Flagler County Public Transportation. Offering rides for medical appointments, errands, work and group outings, Flagler County Public Transportation prides itself on assisting any individual(s) in need of transportation. Applications for individuals seeking transportation during emergency evacuations are also available. There are approximately 350 trips daily in Flagler.

Votran - the public transportation system in Volusia County - works to identify and safely meet the mobility needs of Volusia County. Its goal is to accomplish

identified transportation needs through a courteous, dependable, cost effective and environmentally sound team commitment. Services include: the availability of a monthly value pass, enrollment in the Commuter Assistance Program, signing up for scheduled transport services and/or the trolley, and the Gold Service program. **Chart #1** shows the total number of unduplicated passengers in Flagler and Volusia Counties.

The Gold Service program is a door-to-door service for individuals who require personal assistance and are unable to use the scheduled bus service. There are approximately 1,200 Gold Service trips in Volusia County daily. The types of trips and respective figures are in **Table #1** below. **Table #2** features passenger trips by type.

Chart #1: Total Number of Passengers Served

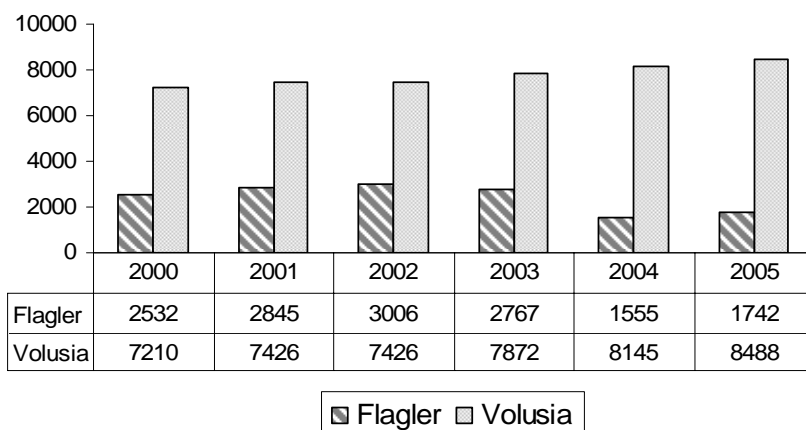


Table #1: Number & Types of Trips

2005	Medical	Employment	Education/ Training/ Daycare	Nutritional	Life- Sustaining/ Other	Total
Flagler	3,986	30,293	29,469	15,146	797	79,691
Volusia	174,178	50,141	24,329	21,785	44,171	314,604

FUTURE PLANNING

Public transportation is also a key element to generating and managing growth in communities across the country. Aimed to improve mobility while remaining environmentally sensitive, cities and counties are working to ensure that long-term plans are in place or underway to guide construction and/or improvement projects. As such, the Volusia County Metropolitan Planning

Organization (MPO) adopted the 2025 Long Range Transportation Plan in late November, 2005. The plan consists of two phases and features system improvements such as lane widening, bike and pedestrian paths/sidewalks and the commuter rail system. Information and the amended plan (dated January 2006) can be found at www.volusiacountympo.com. The 2025 plan was approved just months after the Volusia County Council pledged \$11.7 million for its share of the Commuter Train Plan – a project which is supported by federal dollars initially and serves Volusia, Seminole, Orange and Osceola counties. Interstate 4, which is the county’s major commuting route, is increasingly congested, so the Commuter Train System is expected to improve mobility through the provision of a 60-mile route among the four counties. Approximately 25,000 Volusia County residents commute outside of the county for their work in Brevard, Orange, and Seminole counties everyday.

Table #2: Percentage of Passenger Trips by Passenger Type

	Disabled Elderly	Elderly (Other)*	Disabled Children	Children (Other)*	Disabled (Other)	Other *
Flagler	1.5%	56.5%	0.1%	8.9%	1.0%	32.0%
Volusia	54.3%	5.2%	3.6%	0.1%	35.0%	1.7%

Contact Information

Flagler County Public Transportation

Business Hours: Monday-Friday, 7 a.m. to 5 p.m.
 Website: www.flaglercounty.org/departments/transportation
 Physical Address: 1000 Belle Terre Blvd., Palm Coast
 Telephone: 386-437-7300

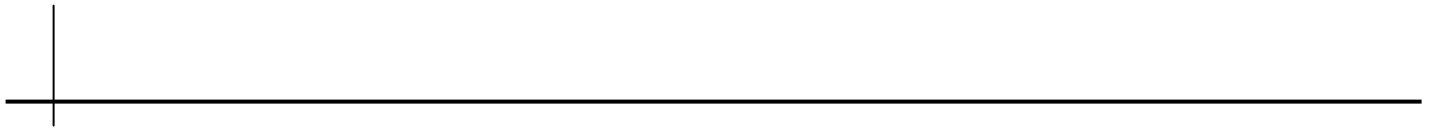
Votran

Customer Service Hours: Monday-Sunday, 6 a.m. to 8 p.m.
 Website: <http://volusia.org/votran>
 Physical Address: 950 Big Tree Road, South Daytona

In Flagler County, several projects have been federally approved for funding including the widening of Interstate 95 at the Palm Coast Parkway Interchange. This project will allow time-saving access for emergency vehicles to cross I-95 at the northern portion of the City of Palm Coast, and permit shorter bus routes for the new high school. More information about other Flagler County improvement projects can be found at <http://www.house.gov/mica/pr05tealupassage.htm>.

Telephone TDD for Hearing/Speech Impaired

Greater Daytona Beach Area	386-761-7700	386-756-7494
West Volusia	386-943-7033	386-943-7052
Southeast Volusia	386-424-6800	386-424-6820
Florida Relay Center	1-800-955-8770	



Creating a Brighter Future for Our Children and Youth

Naturally the **Creating a Brighter Future for Our Children and Youth** workgroup was the largest and easily recruited group. People love children and working to help and improve life for them is inspiring. The community volunteers active in this group were energized and deliberately specific in developing the vision for this area (inset box below).

By fulfilling the vision for **Creating a Brighter Future for Our Children and Youth**, it is expected that the following outcomes will be achieved:

- Children and youth are emotionally and physically healthy.
- Children and youth are not involved in criminal activities.
- Children and youth avoid use of illegal and unhealthy substances.
- Children are prepared to enter school ready to learn.
- Youth are provided with opportunities for positive youth development.
- Children and youth are assisted in times of crisis.
- Youth are provided with skills for gainful employment through effective education.
- Children and youth have families and/or a support network involved in all aspects of their lives.
- Children and youth are not exposed to criminal activities within their families or their neighborhoods.

On the following pages, there are six featured indicators. As cited in the Selecting and Prioritizing Indicators section, there were several other issues affecting children and youth of high concern and priority for the workgroup members. These indicators were not included because of limited and/or unavailable consistent data.

Missing Indicators	
1.	Early Testing (developmental screening)
2.	Head Start/Early Childhood & Learning Enrollment
3.	A Measure of Sexual Activity (numbers, ages)
4.	Explanation of School Drop-Out Rates (reasons why and when)
5.	Special Needs related to Exceptional Student Education (ESE) (population of ESE students, capacity and needs beyond the school system)

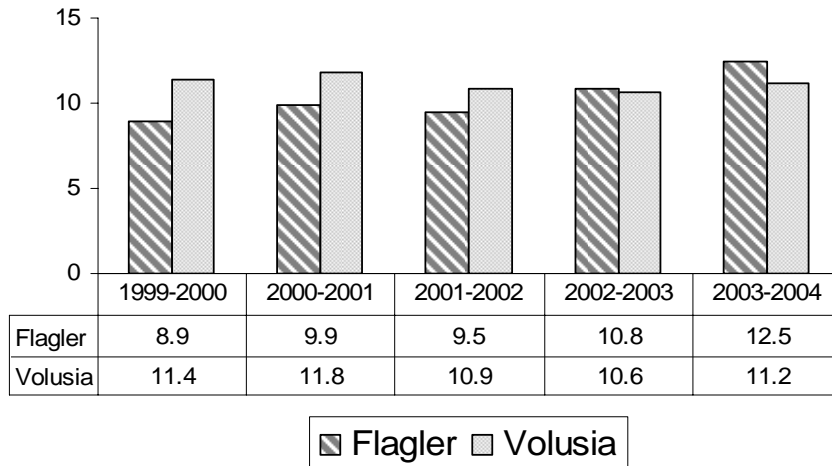
Vision

Our community has children and youth who are safe and secure with a family and support network that provides for their physical, emotional and educational needs in a nurturing and stable environment.

All children and youth have opportunities to thrive, reach their potential and become contributing, responsible, productive citizens.

School Absenteeism

Percent of Middle School Students Absent 21 Days or More



This Indicator Measures...the percent of students absent 21 days or more in middle school in Flagler and Volusia counties.

Goal: Downward Trend.

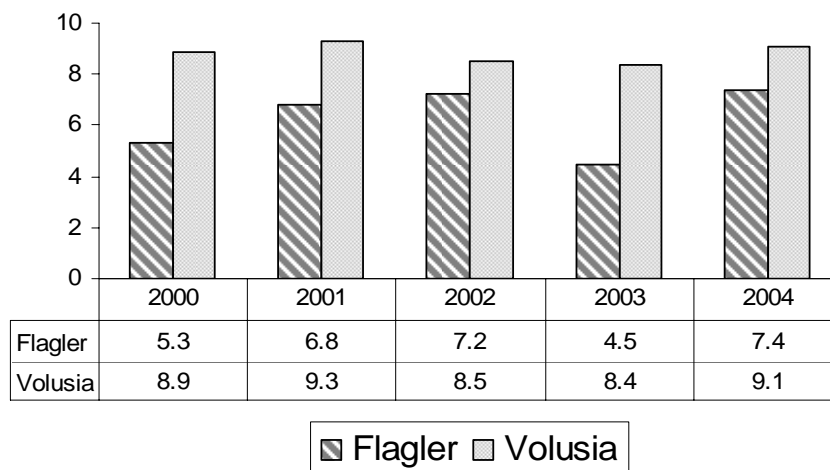
This is Important Because... when students miss a significant number of school days, they are not learning and it can be an indication that there is a problem at home.

Source: Florida Department of Education, Florida School Indicators Report

Note: The percent of Flagler County students absent 21 days or more is increasing. The same population in Volusia County has generally remained constant over the last five years.

Teenage Mothers

Rate of Births to Mothers, Ages 10-17, Per 1,000 Population



This Indicator Measures...the total rate of births to mothers, ages 10-17 per 1,000 of the population in Flagler and Volusia counties.

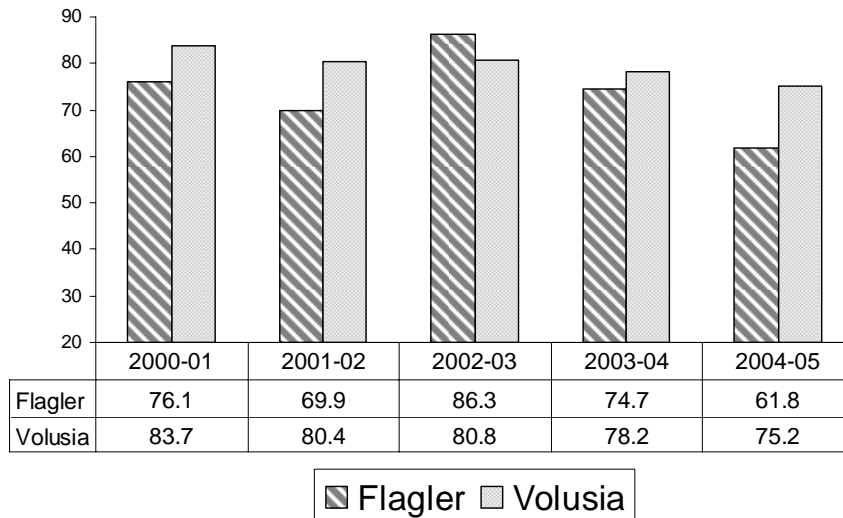
Goal: Downward Trend.

This is Important Because... teenage mothers statistically are unemployed or under-employed, do not receive and/or complete their education and live in poverty.

Source: Florida CHARTS Note: The drop in Flagler's rate in 2003 may be due to small numbers; Volusia County's rate is relatively the same. This age range is as recorded and reported by the Florida Department of Health.

Delinquency

Rate of Youth Referred for Delinquency, Per 1,000 Population



This Indicator Measures...
the total rate of youth referred for delinquency per 1,000 population in Flagler and Volusia counties.

Goal: Downward Trend.

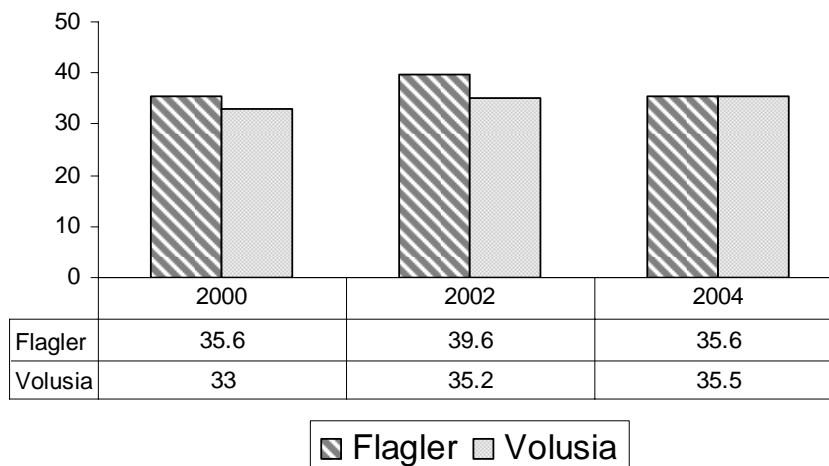
This is Important Because...
when the rate of youth referred for delinquency is declining, it can be an indication that fewer youth are engaging in delinquent behavior.

Source: Department of Juvenile Justice

Note: Flagler and Volusia's rate has decreased since 2000-01, 19% and 10% respectively.

Youth Alcohol Use

Percent of Youth Substance Abuse, Reported Use of Alcohol in Past 30 Days



This Indicator Measures...the percent of self-reported use of alcohol by youth in the past 30 days of the survey date in Flagler and Volusia counties.

Goal: Downward Trend.

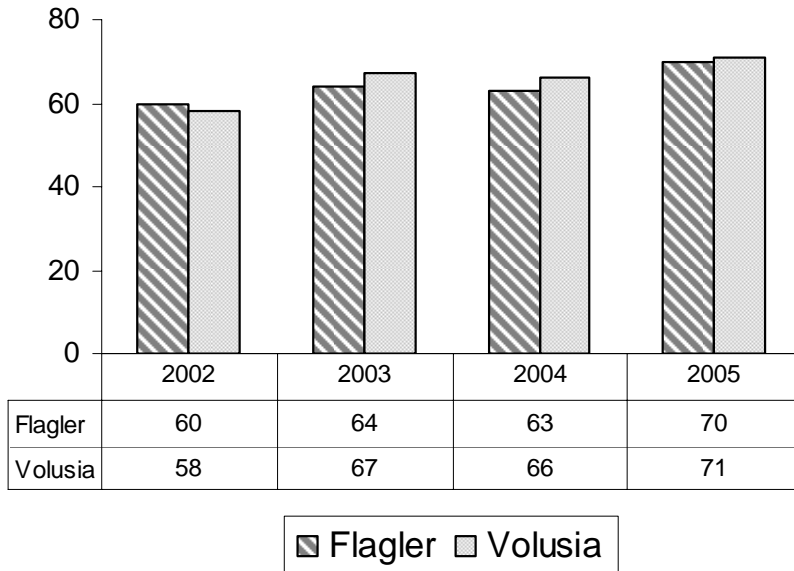
This is Important Because...
this survey is administered bi-annually to randomly selected middle and high school students. Used to capture behavior, it is the only valid source of youth behavior.

Source: Florida Youth Substance Abuse Survey (2000, 2002, 2004)

Note: This self-reported survey has remained level since 2000.

Reading Achievement

Percent of 5th Grade Students Scoring 3 and Above in FCAT Reading



This Indicator Measures...the percent of 5th grade students in Flagler and Volusia counties scoring 3 and above in the FCAT reading. Students that score in FCAT Achievement Levels 3, 4, and 5 in reading or mathematics are considered on grade level, proficient, or advanced.

Goal: Upward Trend.

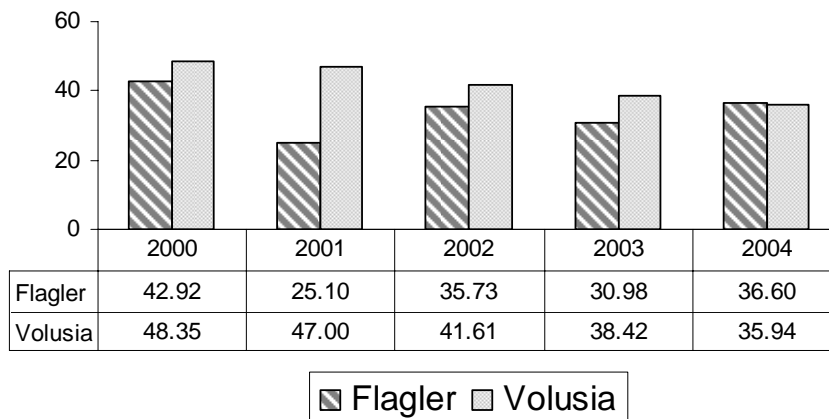
This is Important Because... reading achievement scores are the academic measure of students' skills and indicators of overall school achievement.

Source: Florida Department of Education

Note: Both counties are somewhat improving in the 5th grade reading scores.

Teen Drivers

Rate of Motor Vehicle Crashes by Teen Drivers, Ages 16 to 18, Per 1,000 Population



This Indicator Measures... the total rate of motor vehicle crashes by teen drivers, ages 16 to 18 per 1,000 population in Flagler and Volusia counties.

Goal: Downward Trend.

This is Important Because... *two out of five deaths among teens in the U.S. are due to motor vehicle crashes.

Source: Florida Department of Highway Safety and Motor Vehicles, Florida CHARTS, *Centers for Disease Control and Prevention.

Note: Except for the significant decrease in Flagler teen driver crashes from 2000 to 2001, Flagler has remained the same. Volusia teen driver crashes have declined over the past five years.

Building Stronger Families and Neighborhoods

It all starts at home. It is safe to assume that by tracing the steps of productive and motivated individuals, their home environment, family and where they are from is largely responsible for their successful transition from childhood to adulthood. This is equally so for individuals who struggle and are faced with challenges time and again. This workgroup began by asking “what makes a family and neighborhood strong?” Participants agreed that to build stronger families and neighborhoods, the following outcomes are necessary:

- Basic needs for food, clothing and shelter are met.
- Families are stable and independent.
- Families are financially secure and not living in poverty.
- Neighbors are helpful to each other and provide an additional, yet significant – environment of community.
- Neighborhoods are safe and free from crime.

There are nine indicators under this area which address components related to family life and conditions, safety and behaviors. Like the other groups, **Building Stronger Families and Neighborhoods** identified other suggested areas to explore due to insufficient data. They include:

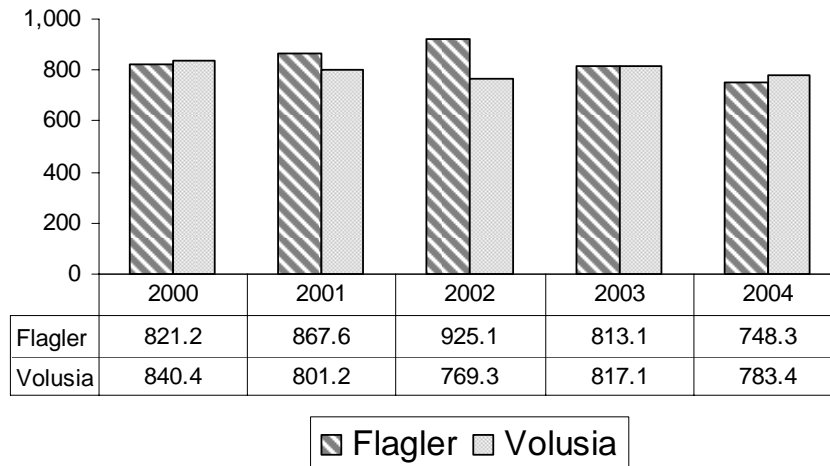
Missing Indicators	
1.	After-School Programs and/or Quality Affordable Child Care (numbers, capacity)
2.	Waiting Lists for Programs (length of time on list, etc.)
3.	Number of Incarcerated Parents
4.	Number of People Renting versus Owning Homes

Vision

Our community has stable family united that feel safe, secure and connected to their family, neighborhoods and the community as a whole and who take personal responsibility for themselves and their neighborhood and have easy access to appropriate resources when they need help.

Domestic Violence

Rate of Domestic Violence Offenses, Per 100,000 Population



This Indicator Measures...

the total rate of offenses related to domestic violence, per 100,000 population in Flagler and Volusia counties.

Goal: Downward Trend.

This is Important Because...

this data attests to the environment within a family. Education and prevention are key methods to reduce the rate of domestic violence offenses.

Source: Florida Department of Law Enforcement

Note: The rate of domestic violence offenses has remained fairly consistent, but has decreased in both counties since 2000.

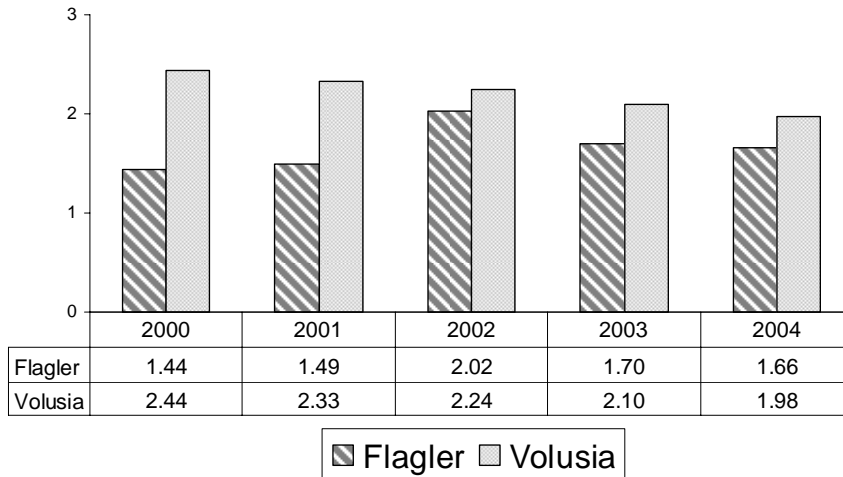
Delinquency

Youth Referred for Delinquency, was identified as One of the Leading Indicators for Two Workgroups: A & B.

The data regarding this indicator is found on page 25 under **Creating a Brighter Future for Our Children and Youth**.

Aggravated Assaults

Rate of Arrests for Aggravated Assaults, Per 1,000 Population



This Indicator Measures... the total rate of arrests for aggravated assaults per 1,000 population in Flagler and Volusia counties.

Goal: Downward Trend.

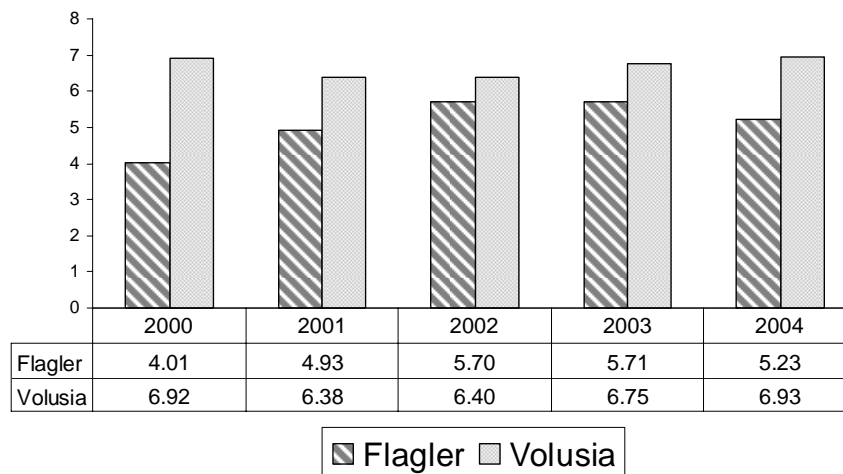
This is Serious Because... an aggravated assault can mean that an individual used a deadly weapon and/or intended to rape, maim or murder another individual(s).

Source: Florida Department of Law Enforcement

Note: Flagler County has generally not improved over the last five years. Volusia County is showing small improvements with fewer aggravated assault arrests.

Simple Assaults

Rate of Arrests for Simple Assaults, Per 1,000 Population



This Indicator Measures... the total rate of arrests for simple assaults per 1,000 population in Flagler and Volusia counties.

Goal: Downward Trend.

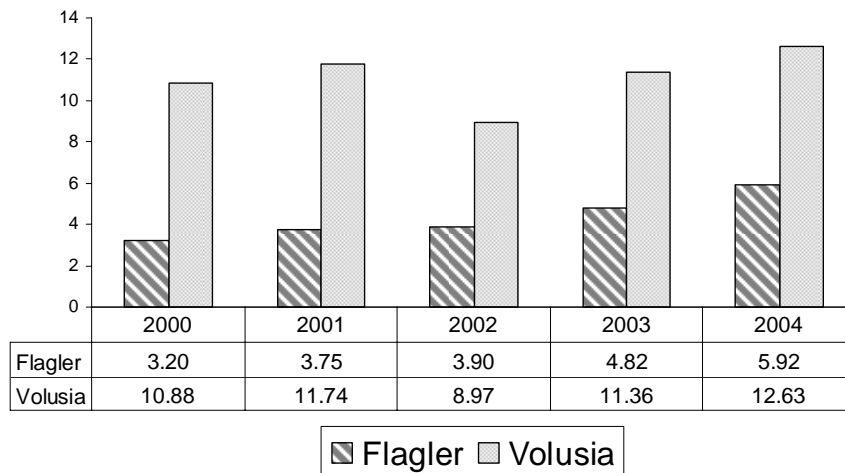
This is Important Because... simple assaults are intentionally or recklessly causing bodily injury to another individual (i.e. fighting). Ideally, families and neighborhoods should feel safe and secure and free from fear of being assaulted.

Source: Florida Department of Law Enforcement

Note: Flagler County's rate has increased since 2000, while Volusia County has generally remained the same.

Arrests for Drugs

Rate of Arrests for Drugs/Narcotics, Per 1,000 Population



This Indicator Measures...the total rate of arrests for drugs/narcotics per 1,000 population in Flagler and Volusia counties.

Goal: Downward Trend.

This is Serious Because... while drug-related arrests can mean that efforts are in place to remove the substances and its carriers, it may indicate that drugs and narcotics are more prevalent than ever before.

Source: Florida Department of Law Enforcement

Note: The rate of arrests for drugs/narcotics is going up in both counties.

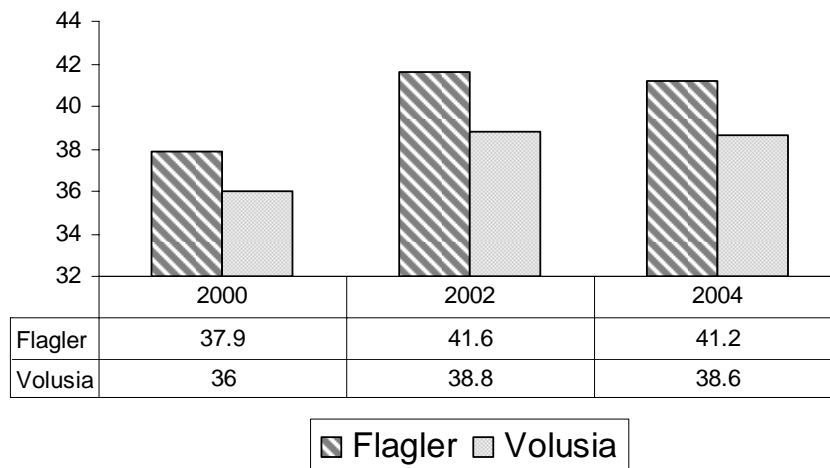
Child Abuse

Child Abuse Investigations with “Some Indication” or “Verified” Findings, was Identified as One of the Leading Indicators for Two Workgroups: B & D.

The data regarding this indicator is found on page 43 under **Responding to Personal Crisis and Disaster.**

Youth Use of Any Illicit Drug/Alcohol

Youth Substance Abuse, Percent of Reported Use of Any Illicit Drug or Alcohol in Past 30 Days



This Indicator Measures...

the percent of self-reported use of any illicit drug or alcohol used by youth in the past 30 days of the survey date.

Goal: Downward Trend.

This is Important Because...

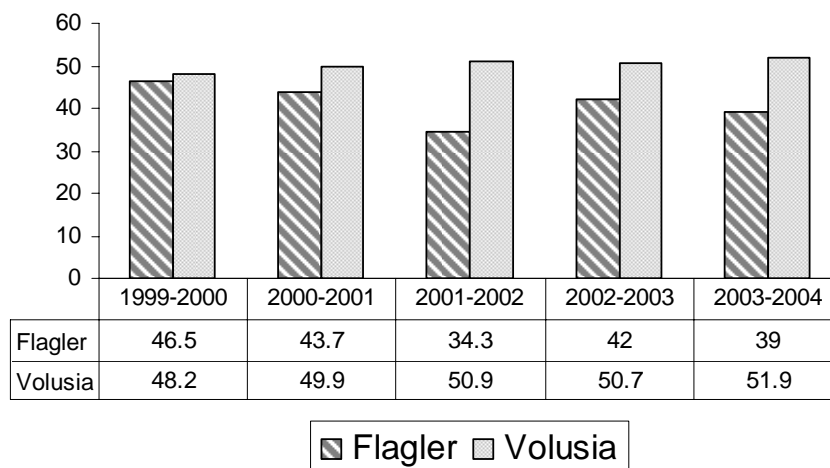
this survey is administered bi-annually to a randomly selected group of middle and high school students. The survey is used to reflect behavior and is considered a valid data source.

Source: Florida Youth Substance Abuse Survey (2000, 2002, 2004)

Note: Youth use of any illicit drug/alcohol has remained relatively the same over the last four years.

Free/Reduced Lunch

Percent of Elementary School Students Receiving Free/Reduced Lunches



This Indicator Measures...

the percent of students receiving free and/or reduced school lunches in elementary school in Flagler and Volusia counties.

Goal: Downward Trend.

This is Important Because...

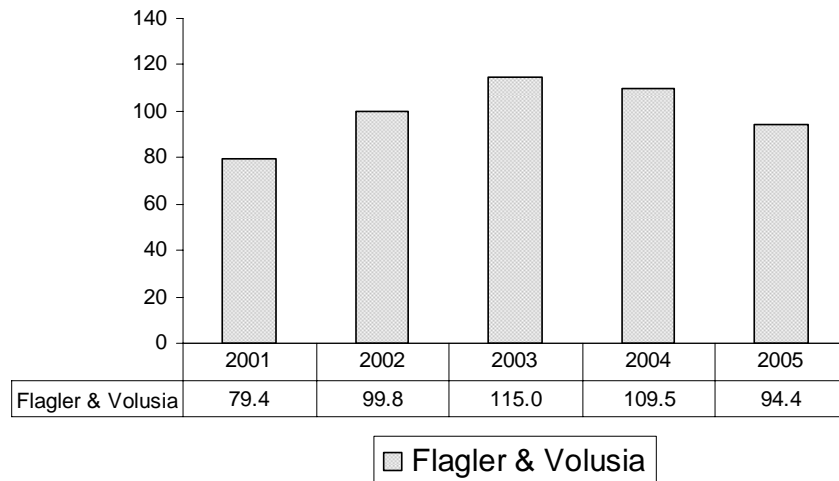
eligibility to receive free and/or reduced school lunches is determined by the gross household income and attests to poverty issues in the community.

Source: Florida Department of Education, Florida School Indicators Report

Note: Fewer Flagler County Elementary School Students have received free/reduced lunches over the last five years while the numbers in Volusia County for the same population has slightly increased.

Children Not Living at Home

Rate of Flagler and Volusia County Children in Out-of-Home Care, June 30, Per 10,000 Population



This Indicator Measures...the rate of Flagler and Volusia County children living outside of their home* on June 30th each year (this is not annualized), per 10,000 population.

Goal: Downward Trend.

This is Important Because... ideally children should thrive in their own home. Removing a child from his/her home can be detrimental to the well-being of the child and family.

Source: Community Based Care of Volusia/Flagler Counties

Additional notes regarding this data: Data is not available by county and *Out-of-Home Care includes: relative and non-relative placements, shelter, foster care, residential group homes and adoption placements. The rate of Flagler and Volusia children living outside of their home has improved 18% since 2003 with an overall decline of 16% since 2001.

Creating Independence for Elderly & Disabled

The four indicators described on the immediate pages barely touch the surface of the interest and concern from the Community Agenda participants for these populations. Detailed discussion within this group covered issues ranging from how many grandparents are raising or caring for their grandchildren to how many disabled individuals are gainfully employed (and many other issues). The scope of services available and utilized by the elderly and disabled community residents are beyond these featured indicators. The data is simply not there. Whether the data researched was not available or not tracked the same way annually, it was clear to the workgroup as well as to the Community Agenda Steering Committee that there is more work to be done.

By fulfilling the vision, it is expected that the following outcomes will be achieved:

- Elderly and disabled individuals live independently, in appropriate, affordable housing.
- Elderly and disabled individuals have access to support services in their homes and special needs are met (including children with disabilities).
- Elderly and disabled individuals are healthy, both physically and mentally.
- Disabled individuals have opportunities for gainful employment.
- Individuals with disabilities have access to social and recreation activities.

These top “missing” and suggested indicators are important to effectively measure success related to the vision of **Creating Independence for the Elderly & Disabled**:

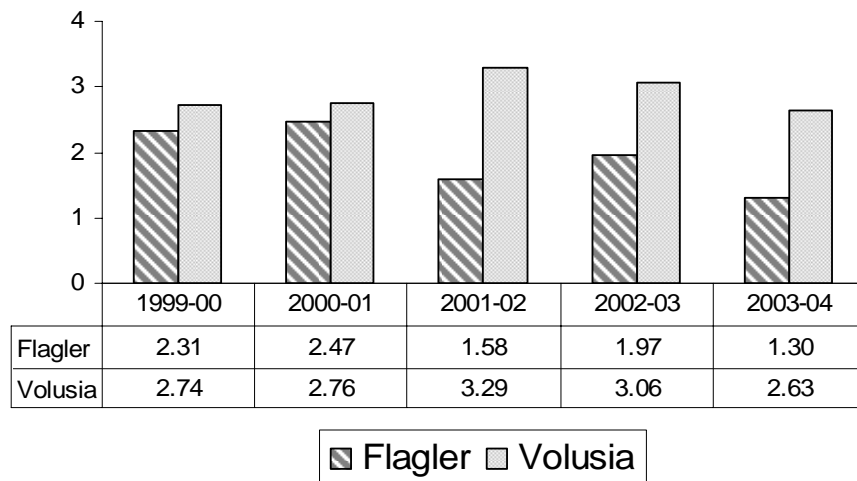
Missing Indicators	
1.	Number of Disabled Individuals who are Homeless
2.	Crime Committed Against the Elderly and Disabled (# of victims)
3.	Number of Disabled Persons Who Do Not Have Access to or Do Not Receive Services
4.	The Living Situation of the Elderly
5.	The Living Situation of the Disabled

Vision

Our community provides an environment of security, independence, empowerment and respect for elderly and disabled citizens through access to a seamless system of support and services that assist individuals in reaching their personal potential for an enhanced quality of life.

Elderly & Disabled Abuse

Rate of Verified Reports of Elderly & Disabled Abuse, Neglect or Exploitation, Per 1,000 Population



This Indicator Measures...
the rate of verified reports of elderly and disabled abuse per 1,000 of the population in Flagler and Volusia counties.

Goal: Downward Trend.

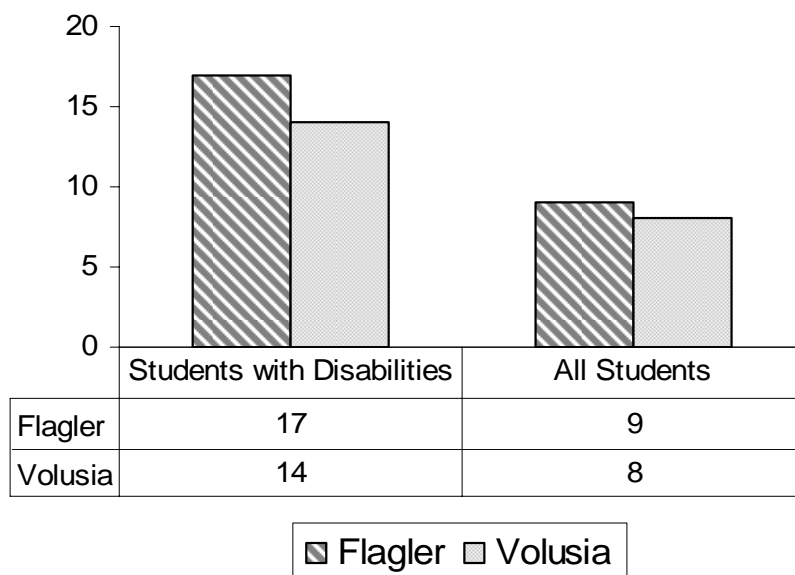
This is Important Because...
abuse and neglect to the elderly and/or disabled may often go unreported.

Source: The Department of Children and Families

Note: Flagler has fewer verified reports over the last five years, while Volusia County has remained relatively the same.

Students with Disabilities

Percent of 3rd Grade Students With Disabilities Who Were Retained



This Indicator Measures...the percent of third grade students with disabilities who were retained in 2003-04 in Flagler and Volusia counties. All students who were retained are also included here.

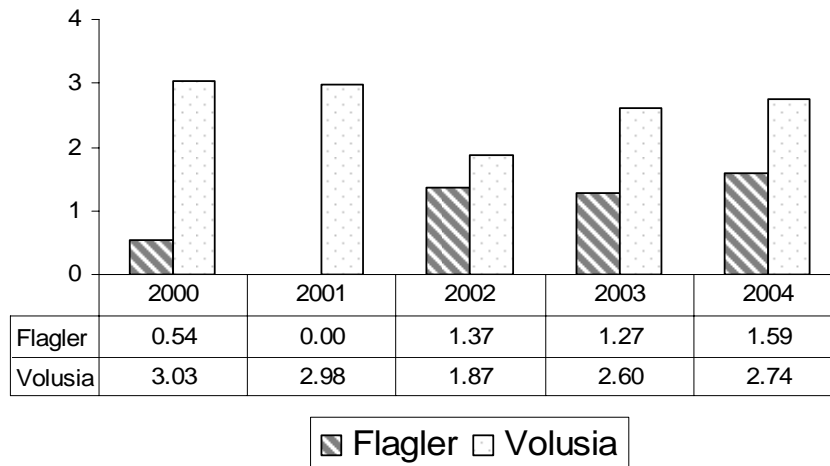
Goal: Downward Trend.

This is Important Because...
this data (only available for 2003-04) may shed insight to a student with disabilities' academic progress.

Source: Florida Department of Education, LEA Profile 2005

Elderly Suicide

Rate of Suicide, Ages 60 and Older, Per 10,000 Population



This Indicator Measures...

the rate of suicide for ages 60 and older, per 10,000 population in Flagler and Volusia counties.

Goal: Downward Trend.

This is Important Because...

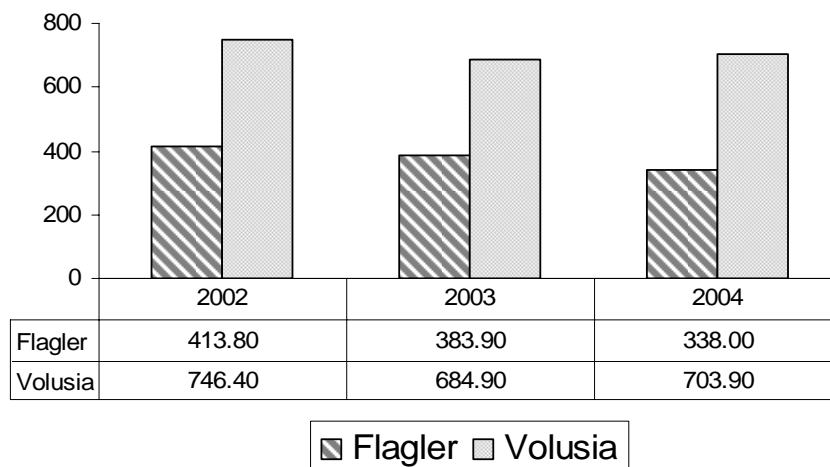
according to the National Strategy for Suicide Prevention, the highest suicide rate of any age groups is aged 60 and older.

Source: Florida CHARTS

Note: The increases in the Flagler rate are likely due to the relatively small number of incidences, while Volusia does not show a significant change.

Nursing Home Beds

Rate of Nursing Home Beds, Per 100,000 Population



This Indicator Measures...

the rate of nursing home beds per 100,000 population in Flagler and Volusia counties.

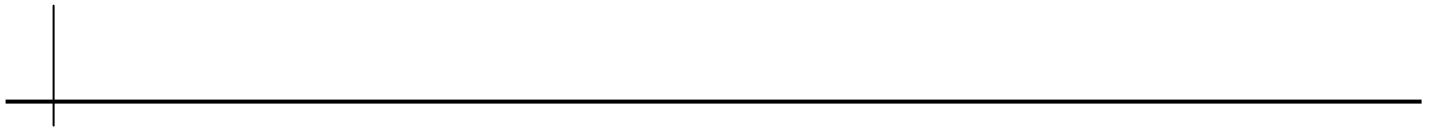
Goal: Downward Trend.

This is Important Because...

there is a correlation between the number of nursing home beds and the need for long-term care.

Source: Florida CHARTS

Note: The rate in Flagler and Volusia has remained steady over the past three years.



Responding to Personal Crisis and Disaster

Effectively and adequately meeting the needs of individuals during times of personal crisis and disaster is the true measure of success for any social service system and/or agency. Assisting victims of abuse, neglect, and other unforeseen and negative circumstances is challenging on all levels – emotionally and professionally.

It is essentially critical that programs are equipped to handle any level of tragedy or crisis for individuals suffering and in their hour(s) of need. The **Responding to Personal Crisis and Disaster** Workgroup was faced with the challenge of not only addressing and researching indicators related to personal crisis, but also engaged in worthy discussion pertaining to coping mechanisms in the aftermath of natural disasters.

By fulfilling the vision for this workgroup, it is expected that the following outcomes will be achieved:

- Individuals are safe in their homes, neighborhood and community.
- Individuals are not abused or neglected and victims are immediately assisted.
- Abusers are provided with and learn skills to avoid continued abuse.
- Basic needs for food, shelter, clothing, etc. are met.
- Individuals have steady employment with opportunity for advancement.
- Individuals have permanent housing.
- Individual are provided with services, treatment and rehabilitation for substance abuse and mental health conditions.

Many issues including access to transportation and how individuals receive information and are referred for services, are featured in the Special Reports (pages 15-21).

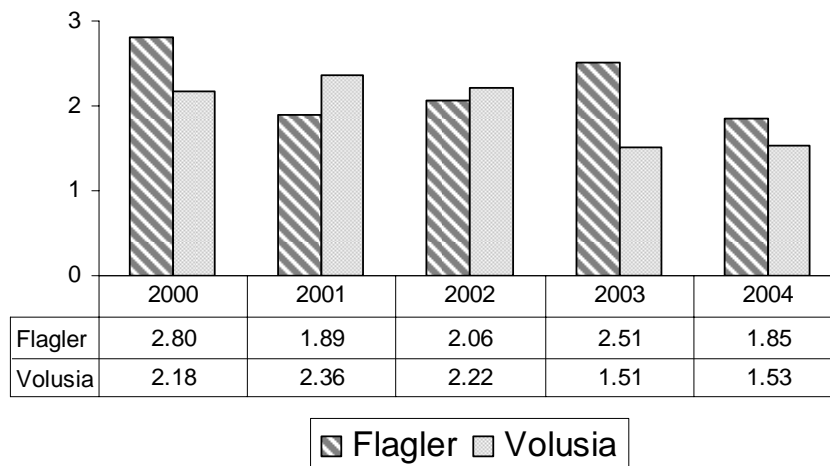
Missing Indicators	
1.	Human Service Spending
2.	Waiting Lists for Services
3.	Wait Time for Section 8 Housing
4.	Number of Individuals Who are Under-Employed
5.	Affordable Housing

Vision

Our community has a recognized, collaborative prevention and response system with the capacity to mobilize the appropriate resources to promptly respond to citizens' needs in the case of personal crisis or community disaster, providing immediate basic needs and restorative stabilization services.

Women/Children in Domestic Abuse Emergency Shelters

Rate of Women and Children Served in Domestic Abuse Emergency Shelters, Per 1,000 Population



This Indicator Measures... the total annual rate of women and children served in domestic abuse emergency shelters, per 1,000 of the women and children population in Flagler and Volusia counties.

Goal: Downward Trend.

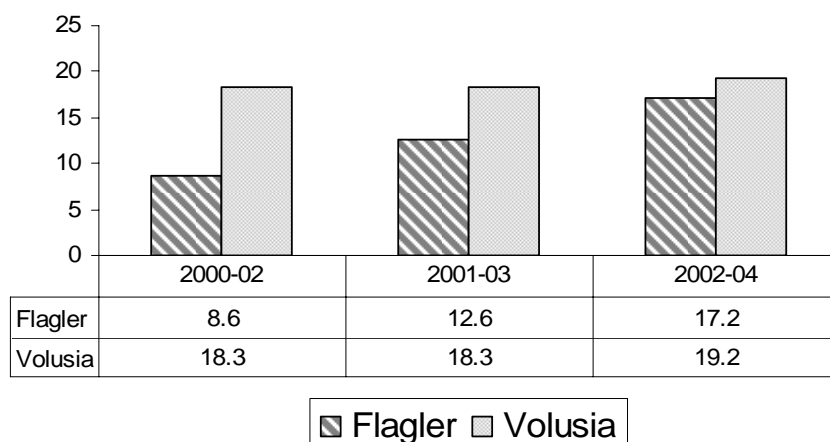
This is Important Because... this service may be the only option for a woman and/or her children who are being abused in their home/relationship.

Source: Florida Department of Children and Families

Note: In spite of improving from 2000 to 2004, Flagler and Volusia's rates fluctuated over the last five years.

Suicide

Three-Year Rolling Rate of Suicide Per 100,000 Population



This Indicator Measures... the total annual rate of suicide deaths per 100,000 population in Flagler and Volusia counties.

Goal: Downward Trend.

This is Important Because... it provides the mental state of a community. Someone thinking about committing suicide needs immediate attention.

Source: Florida CHARTS (note: the rate of suicide is also included under Promoting Wellness and Protecting Our Health).

Note: It was suggested to reference the number of suicide attempts. Halifax Medical Center and Bert Fish Medical Center report approximately 465 and 67 suicide attempts, respectively in 2005 (other hospital data not available). The suicide rate in Flagler and Volusia has fluctuated since 2000. The three-year rolling rate is an average value of an indicator over three rolling 3-year time periods and were used here in order to flatten out large fluctuations due to the low number of incidences.

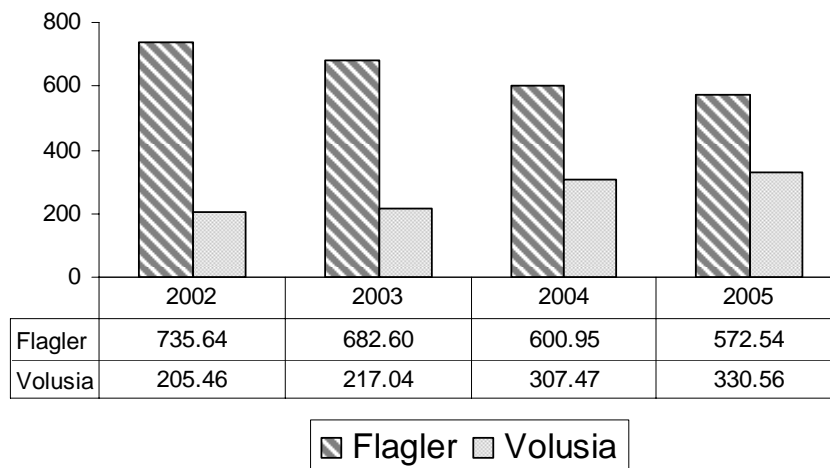
Domestic Violence

Domestic Violence Offenses, Per 100,000 Population, was Identified as One of the Leading Indicators for Two Workgroups: B & D.

The data regarding this indicator is found on page 28 under **Building Stronger Families and Neighborhoods**.

Emergency Management Shelter

Rate of Capacity for County Emergency Management Shelters, Per 10,000 Population



This Indicator Measures... the total annual rate of capacity for individuals to be served in the county emergency management shelters per 10,000 population in Flagler and Volusia.

Goal: Upward Trend.

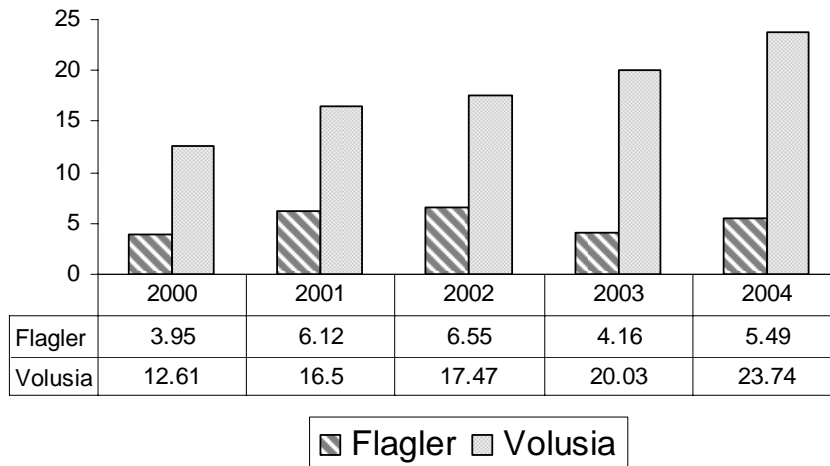
This is Important Because... should a natural or other disaster occur, those who do not evacuate may go to an area emergency shelter.

Source: Volusia and Flagler County Emergency Management Services

Note: Flagler's actual capacity has not changed since 2002 (but will change due to new construction in 2006).

Baker Act

Rate of Baker Act Hospital Admissions, Per 10,000 Population



This Indicator Measures... the total annual rate of individuals who were admitted to care under the Baker Act per 10,000 population in Flagler and Volusia counties.

Goal: Downward Trend.

This is Important Because... the Baker Act (Florida's Mental Health Act) assists individuals in immediate danger of hurting themselves or others by providing emergency inpatient psychiatric services.

Source: Flagler and Volusia County Clerk of the Courts Note: Flagler and Volusia's rate has increased since 2000.

Homeless

Homeless Report Survey

Daily Estimated Homeless Population: 181 in Flagler; 2,486 in Volusia.

Question	Detail	2003	2004	2005
Where did you stay last night?	Shelter	19%	14%	19%
	Street	15%	18%	21%
	Hospital	0.5%	4%	0.3%
	Own Home*	6%	5%	
	Woods	10%	8%	
	Treatment Facility	11%	17%	5%
	Motel	2%	6%	5%
	Car, Boat, Other Vehicle	4%	4%	
	Other (Church; Beach; Railroad)	7%	2%	12%

*It may be that respondents spent their last night in their own home the previous night of the survey date.

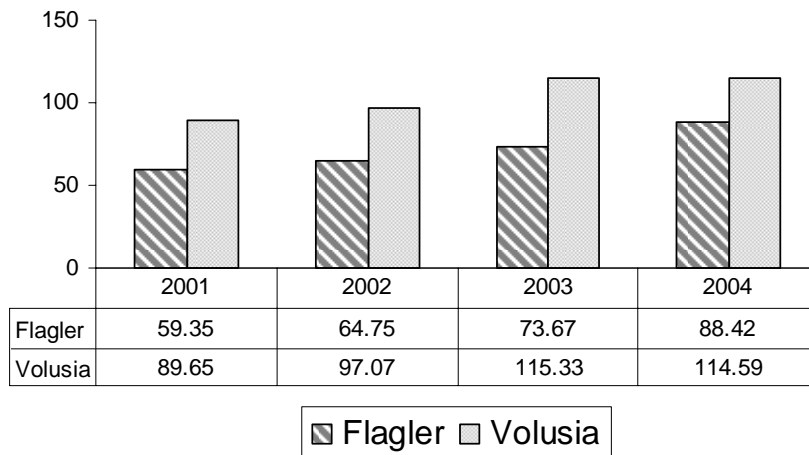
Explanation for Survey

- 2005 Survey included 589 unduplicated written surveys – 381 used short forms, and 208 used long forms, completed between noon January 25 and 11:59 a.m. January 26th in a 24-hour period. Participants were street homeless and those receiving services from service providers.
- 2004 Survey included 825 unduplicated written surveys completed in a 24-hour period by street homeless and those receiving services from service providers.
- 2003 Survey included 211 surveys of those receiving services from service providers, and a one-night survey of street homeless.

Source: Homeless Coalition of Volusia/Flagler (report is available regarding the all survey results for 2003, 2004 and 2005).

Community Assistance (1)

Rate of Applicants for Food Stamps, Per 1,000 Population



This Indicator Measures... the total annual rate of individuals applying for food stamps per 1,000 population in Flagler and Volusia counties.

Goal: Downward Trend.

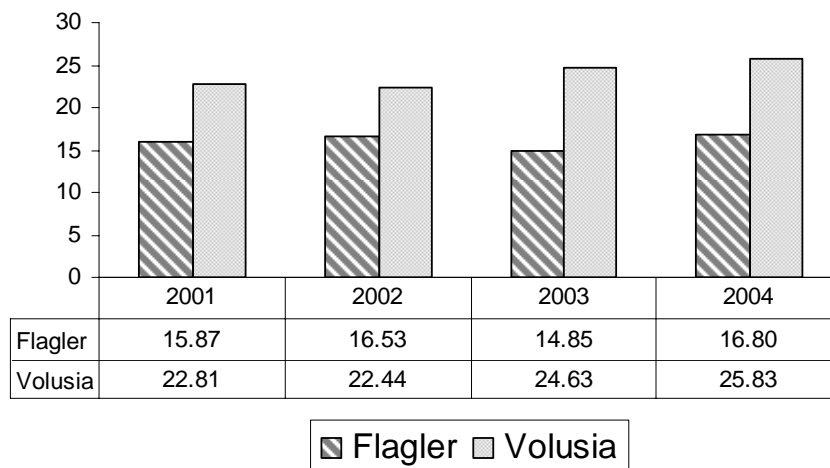
This is Important Because... eligibility for food stamps is determined by income and provides support to households in need.

Source: Florida Department of Children and Families

Note: The rate has increased in both counties over the last four years.

Community Assistance (2)

Rate of Applicants for Temporary Assistance for Needy Families (TANF), Per 1,000 Population



This Indicator Measures... the total annual rate of individuals applying for TANF per 1,000 population in Flagler and Volusia counties.

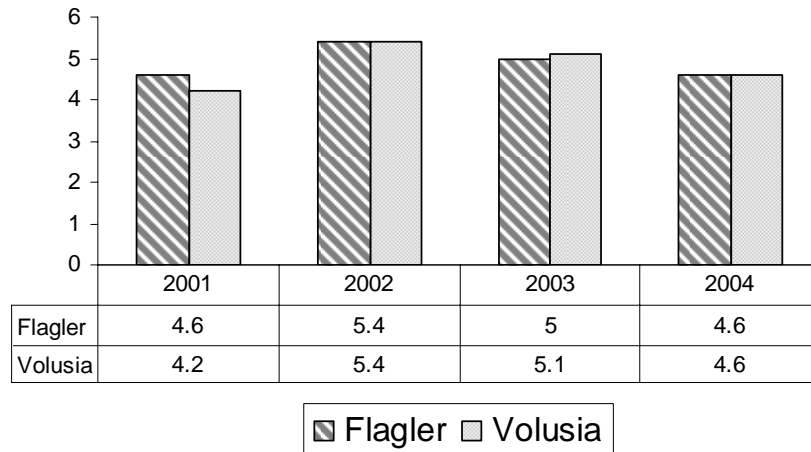
Goal: Downward Trend.

This is Important Because... this program provides cash assistance to families in need as well as opportunities for employment.

Source: Florida Department of Children and Families

Note: The rate has slightly fluctuated in Flagler and Volusia over the past four years.

Unemployment Rate of Unemployment



This Indicator Measures... the total annual rate of unemployment in Flagler and Volusia counties.

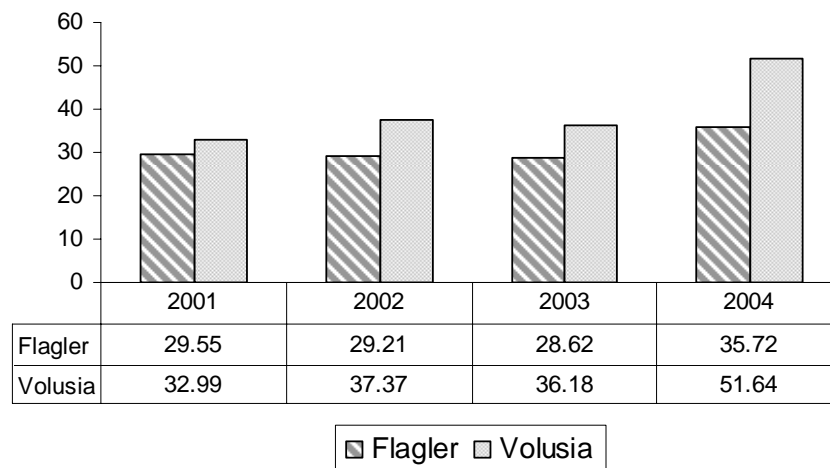
Goal: Downward Trend.

This is Important Because... this is the number of people looking for work, but who are unable to find it. This indicator represents one method of measuring the health of economy.

Source: Florida Research and Economic Database

Note: The unemployment rate has generally remained flat since 2001. Workgroup D recommended that the rate of new unemployment benefit claims and unemployment be featured under this indicator.

Rate of New Unemployment Benefit Claims, Per 1,000 Population



This Indicator Measures... the total annual rate of new unemployment benefit claims per 1,000 population in Flagler and Volusia counties.

Goal: Downward Trend.

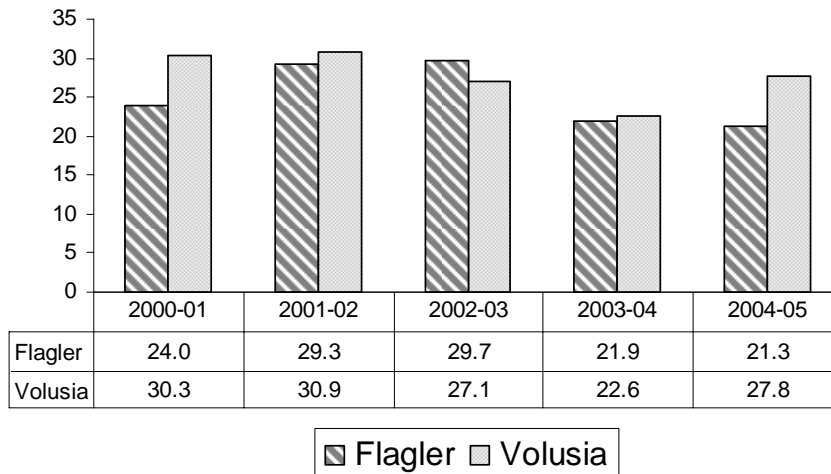
This is Important Because... the number of new unemployment benefit claims are the individuals who are losing their jobs and facing an uncertain future.

Source: Workforce Innovation UC Services, Florida CHARTS

Note: Both counties have slightly fluctuated since 2001.

Child Abuse

Rate of Child Abuse Investigations with “Some Indication” or “Verified” Findings, Per 1,000 Child Population



This Indicator Measures...the total rate of child abuse investigations which resulted in findings with “some indication” or “verified” per 1,000 of the child population in Flagler and Volusia counties.

Goal: Downward Trend.

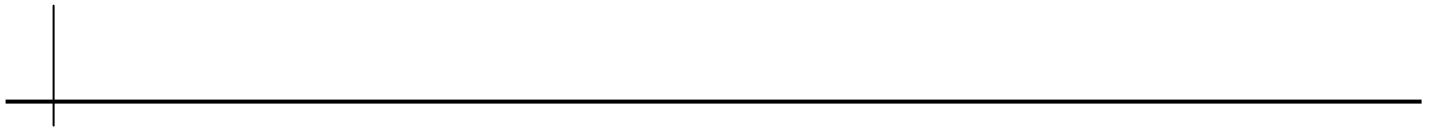
This is Important Because... concerned citizens can assist professionals in identifying - and preventing - child abuse. Actual numbers are below.

Source: Department of Children and Families (note: DCF changed data systems in 2002-03)

Note: Over the last five years, both counties have slightly improved.

Number of Verified or Some Abuse

	2000-01	2001-02	2002-03	2003-04	2004-05
Flagler	199	282	293	240	238
Volusia	2619	2831	2495	2122	2602



Promoting Wellness and Protecting Our Health

What does it really mean to care for the health of the community? This question, or a version thereof, was posed to the members of the **Promoting Wellness and Protecting Our Health** Workgroup. The answers varied and detailed the many components defining the true health of the community and what that can mean.

It can mean access to affordable and quality services, treatment, prevention and support. It can also mean engaging in recreational activity, enjoying leisure activities and valuing a healthy lifestyle. By fulfilling the vision for this group, it is expected that the following outcomes will be achieved:

- Babies are born healthy.
- Individuals know where and how to access health care.
- Illnesses are prevented and/or treated.
- Individuals are physically and mentally healthy.

As expected, a few of the nine indicators featured in this group are related to death. Efforts and discussion led the way to including other indicators that relate to healthy living and living with illness through the provision of effective treatment. Like the other workgroups, members of **Promoting Wellness and Protecting Our Health** identified areas which warranted further exploration.

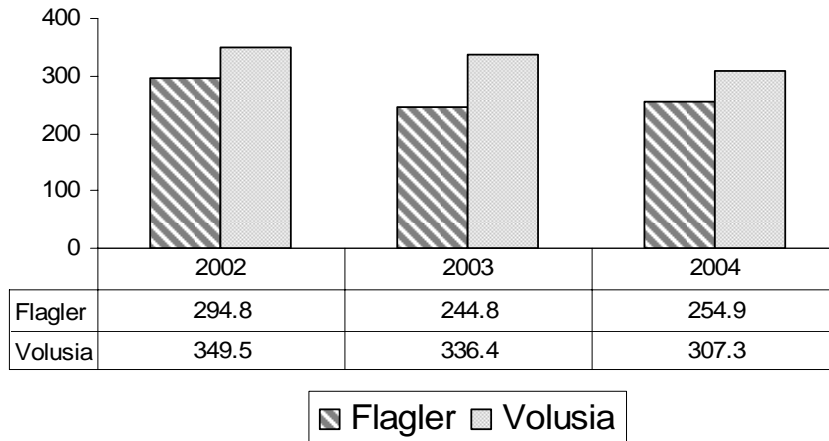
Missing Indicators	
1.	Mental and Behavioral Health (i.e. alcohol and substance abuse/use; capacity and need)
2.	Recreation and Increase in Physical Activity
3.	Obesity
4.	Decreased Use of Tobacco Products
5.	Number of Individuals Attempting Suicide

Vision

Our community provides an environment conducive to healthy living so individuals have the support and awareness necessary to reach optimal mental and physical health with access to comprehensive health care and preventive services.

Heart Disease

Death Rate of Heart Disease, Per 100,000 Population



This Indicator Measures... the total annual resident deaths due to heart disease per 100,000 population in Flagler and Volusia counties.

Goal: Downward Trend.

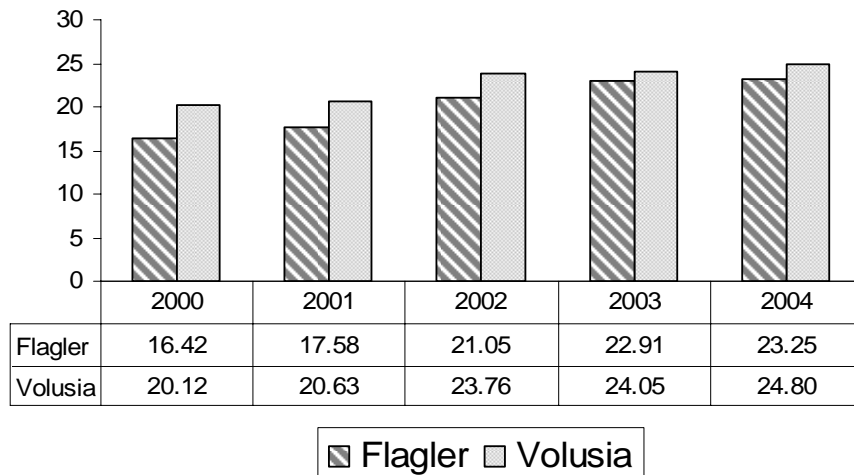
This is Important Because... proper diet, exercise and education could improve the rate of heart disease. Heart disease affects the heart and cardiovascular system.

Source: Florida CHARTS

Note: Heart Disease was the leading cause of death in Volusia and the second leading cause of death in Flagler in 2004.

Diabetes

Rate of Hospitalization From or With Diabetes, Per 1,000 Population



This Indicator Measures... the total annual rate of hospitalizations due to diabetes and/or persons who have diabetes per 1,000 population in Flagler and Volusia counties.

Goal: Downward trend.

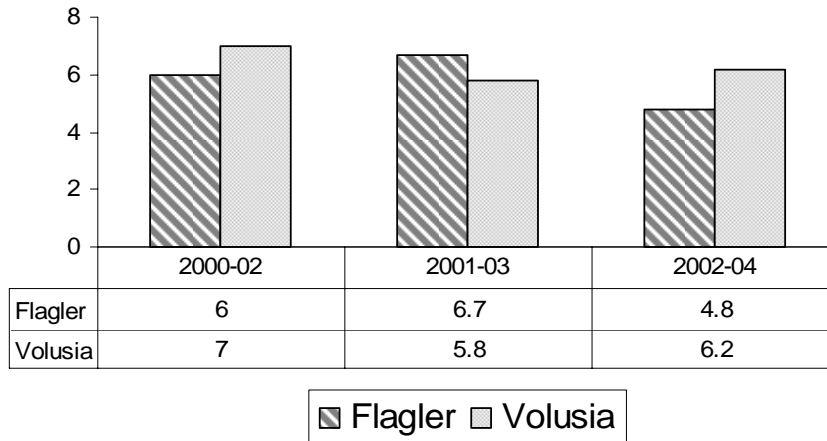
This is Important Because... managing diabetes effectively can help reduce and/or prevent many health problems associated with the disease.

Source: Florida CHARTS

Note: The trends above indicate that the rate is increasing in both counties, which could mean that residents are not properly taking care of their disease and therefore are requiring hospitalization and an increased level of medical care.

Infant Mortality

Infant Mortality Three-Year Rolling Rate, Per 1,000 Population



This Indicator Measures... the three-year rolling rate of infant mortality per 1,000 live births in Flagler and Volusia counties.

Goal: Downward Trend.

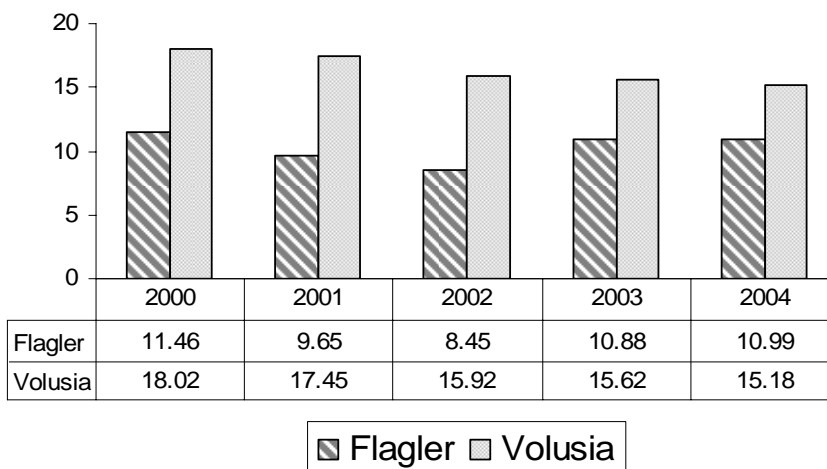
This is Important Because... infant mortality is the rate at which babies less than one year old die. It is considered a significant measure of a community's health.

Source: Florida CHARTS

Note: The fluctuations in the Flagler rate are likely due to the relatively small number of incidences. Volusia County has remained generally the same. The three-year rolling rate is an average value of an indicator over three rolling 3-year time periods and were used here in order to flatten out large fluctuations.

Alcohol-Related Motor Vehicle Crashes

Rate of Alcohol-Related Motor Vehicle Crashes Per 10,000 Population



This Indicator Measures... the total annual rate of alcohol-related motor vehicle crashes per 10,000 population in Flagler and Volusia counties.

Goal: Downward Trend.

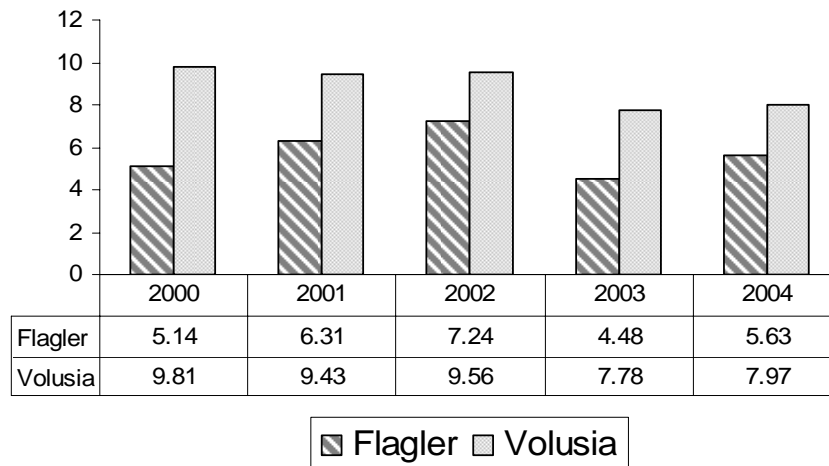
This is Important Because... according to the Centers for Disease Control, an alcohol-related motor vehicle crash kills someone every 33 minutes.

Source: Florida CHARTS

Note: While Flagler's rate has generally remained the same over the last five years, Volusia's rate is favorably decreasing.

Stroke

Death Rate from Stroke, Per 10,000 Population



This Indicator Measures... the total annual rate of deaths due to stroke per 10,000 population in Flagler and Volusia counties.

Goal: Downward Trend.

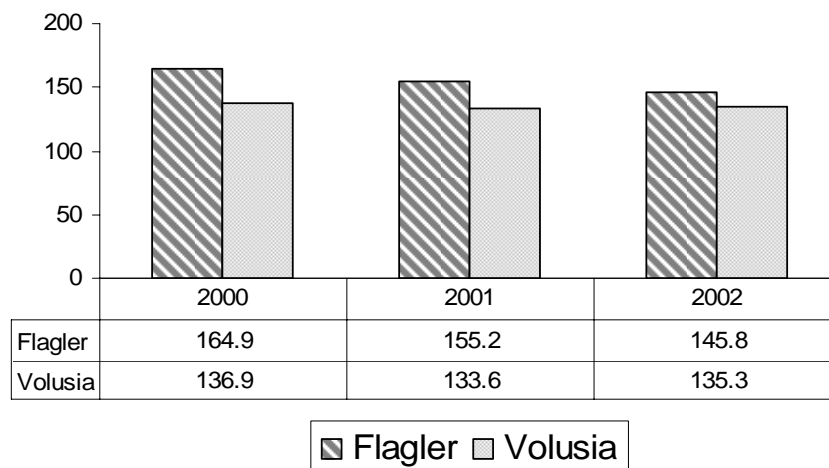
This is Important Because... while stroke is considered a disease of the brain, it can affect the entire body.

Source: Florida CHARTS

Note: Flagler's rate decreased 38% from 2002 to 2003, but has increased since then. Volusia County's rate has declined 19% over the last five years.

Lung Cancer

Three-Year Rolling Rate of the Incidence of Lung Cancer, Per 100,000 Population



This Indicator Measures... the three-year rolling rate of the incidence of lung cancer, per 100,000 population in Flagler and Volusia counties.

Goal: Downward Trend.

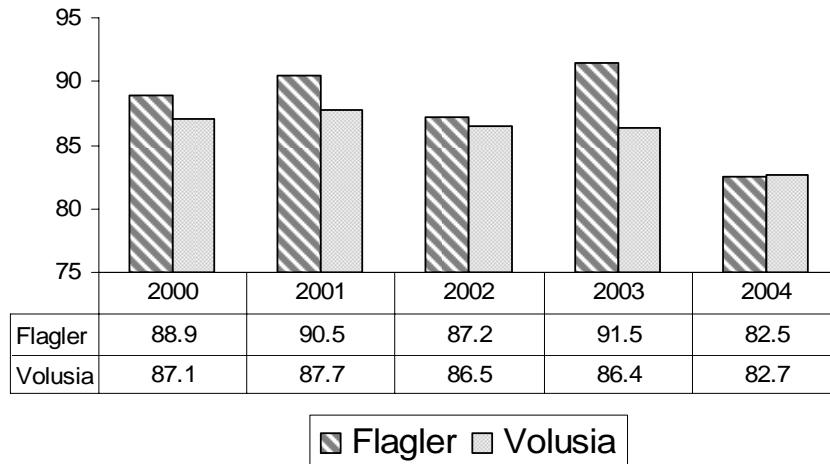
This is Important Because... lung cancer is the number one cause of cancer deaths in the United States.

Source: Florida CHARTS

Note: Flagler County's rate has slightly improved since 2000 while Volusia County's rate remains the same. The three-year rolling rate is an average value of an indicator over three rolling 3-year time periods and was used here in order to flatten out large fluctuations.

First Trimester Pregnancy Care

Percent of Births to Mothers with First Trimester Care



This Indicator Measures... the percent of births to mothers with first trimester care in Flagler and Volusia counties.

Goal: Upward Trend.

This is Important Because... the first trimester is considered the most crucial time for the baby's development.

Source: Florida CHARTS

Note: In spite of Flagler's favorable increase (good) in 2003, both counties' are generally declining.

Births to Mothers, Ages 10-17

The Rate of **Births to Mothers, Ages 10-17** was Identified as One of the Leading Indicators for Workgroups: A & E.

The data regarding this indicator is found on page 24 under **Creating a Brighter Future for Our Children and Youth**.

Suicide

The Three-Year Rolling Rate of **Suicide**, Per 100,000 Population, was Identified as One of the Leading Indicators for Workgroups: D & E.

The data regarding this indicator is found on page 38 under **Responding to Personal Crisis and Disaster**.

Community Involvement

The success of the first implementation year is due to so many interested and helpful individuals lending their commitment and attention to the *Community Agenda Snapshot*. It is extremely important to recognize all of them for their contribution to this process and our intent is that all individuals who have been involved are included below. The list includes those who participated in a community workgroup, are a member of the Steering Committee, attended one of - or assisted with - the Town Hall meetings, assisted staff in research and data collection and/or was instrumental in spreading the word about the initiative through media, businesses and other contacts. Thank you to all of you.

Alan Abramowitz, *Department of Children and Families*

Rachel Achille, *Neighbor to Family*

Barbara Adair, *Citizen*

Councilwoman Joie Alexander, *Volusia County Council*

Toni Barrett, *Stewart Marchman Center*

Maryann Barry, *Children's Advocacy Center*

Karen Baum, *Daytona Beach Police Department*

Jennifer Beckwith, *P3 Community Foundation, Inc.*

Carole Belavek, *Workforce Development/One-Stop Career System*

Chet Bell, *Stewart Marchman Center*

Erin Blackwell, *Mid Florida Community Services, Inc./Head Start Volusia*

Julie Blanco-Davila, *Girl Scouts of the Gateway Council*

Maria Bledsoe, *One Voice for Volusia*

Kathy Bond, *Citizen*

Allison Bonilla, *Central Florida Pregnancy Center*

Randy Brown, *Greater Daytona Beach Area YMCA*

Eleanor Brown, *City of Daytona Beach Leisure Services*

Hugh Brown, *Boys & Girls Clubs of Volusia/Flagler*

Mary Bruno, *Volusia County Schools*

County Chairman Frank Bruno, Jr., *Volusia County Council*

Betty Bullock, *Citizen*

Jean Burroughs, *Volusia County Schools*

Eldra Burson, *Family Life Center*

Karen Cabiatic, *UF Rainbow Center - Daytona Beach*

Linda Callaghan, *One Stop Center*

Gail Camputaro, *Council on Aging of Volusia County*

Susan Caplan, *Caplan Management*

Dee Cardillo, *Eckerd ReEntry Program*

Lynne Carr, *Keiser College*

Joni Casillas, *The Salvation Army*

Kathy Catron, *Business Owner*

Dr. Marilyn Chandler Ford, *Volusia County Corrections*

Lois Chappelle, *Linking Ages*

Diana Christen, *Family Life Center*

Deborah Circelli, *Daytona Beach News Journal*

Riza Cohen, *Flagler County Schools*

Dr. Thomas Coleman, *Volusia County Health Department*

Colleen Conklin, *Focus on Flagler Youth Coalition*

Ann A. Conley, *Volusia County Schools*

Kathy Conrad, *Our Children First*

Bryan Cooper, *Citizen*

Rachel Cooper, *Greater Daytona Beach YMCA*

Robin Corbett, *Citizen*

Cheryl Coxwell, *International Speedway Corporation*

David Craddock, *Salvation Army*

Sherri Crawford, *Halifax Urban Ministries*

Bill Crippen, *Pierson Medical Center*

Randy Croy, *Serenity House of Volusia County*

Commissioner Chairman James A. Darby, *Flagler County Board of County Commissioners*

Christine Davenport, *Children's Home Society*

Linda Davidson, *Volusia County Schools*

Barbara Davis, *Retired/Community Volunteer*

Dr. Betty Davis, *Crime Stoppers of Northeast Florida*

Lori Dawson, *Volusia Literacy Council*

Carmen De Angelis, *Waiting Doesn't Hurt*

Edwin DeBardeleben, *Agency for Persons with Disabilities*

Bill Delbrugge, *Flagler County Schools*

Mary Derr, *West Volusia Hospital Authority Citizen Advisory Council*

Jane Devine, *Licensed Marriage and Family Therapist*

David Dewkitt, *Greater Daytona Beach YMCA*

Doug Diehl, *Citizen*

Katie Diehl, *Citizen*

Yvonne Dixon, *Central City Front Porch Florida*

David Dixon, *Handicapped Adults of Volusia County*

Sharon Dorfman, *SPECTRA*

Dana Dougherty, *United Way of Volusia/Flagler Counties*

George Dounhoo, *Family Court Services*

Wayne Dreggors, *Act Corporation*

Elaine Dunlap, *Keep Kids Drug Free Prevention Center at SMC*

Bob Elkin, *Palm Coast Data*

Bonita Elswick, *Citizen*

Jacques Estes, *Flagler Volunteer Services*

Ivy Evans, *City of South Daytona Parks & Rec*

Richard Fay, *Children's Medical Services*

Rev. John Ferro, *DUNAMIS Community & Outreach Ministries*

Jayne Fifer, *Volusia Manufacturers Association*

Lizzie Flynt, RN, *Retired Professional*

Rick Fraser, *Workforce Development Board/Center for Business Excellence*

Nancy Freeman, *Boy Scouts of America*

Cheryl Fuller, *Domestic Abuse Council, Inc.*

Cathy Galotti, *Volusia County Schools*

Carolyn Gardinier, *Volusia County Schools*

Kathryn Garner, *Retired*

Carrie Garnett, *One Voice for Volusia*

Eric Gayton, *The Flagler Times*

Rev. Patricia Geese, *Deltona Christian Church*

Community Involvement

Bruce Gesinski, *Family Renew Community*
Councilman Art Giles, *Volusia County Council*
Christy Gillis, *United Way of Volusia/Flagler Counties*
Larry Glinzman, *American Lung Association of Florida*
Lori Grant, *United Way of Volusia/Flagler Counties*
Shonna Green, *United Way of Volusia/Flagler Counties*
Gail Gregory, *Mental Health Association/Suicide Prevention*
Judge Hubert L. Grimes, *State of Florida 7th Judicial Circuit*
Susan Haley, *Children's Home Society of Florida*
Gail Hallmon, *The House Next Door*
Carol Hargy, *Act Corporation, Inc*
Grisel Hart, *Child Care Resource Network*
Councilman Jack Hayman, *Volusia County Council*
Paul Heaton, *American Red Cross*
Nikole Helvey, *Health Planning Council*
Randy Henderson, *DeLand Police Department*
Timothy Henderson, *Citizen*
Greg Higginson, *Second Harvest Food Bank*
Debra Hill, *Flagler County Health Department*
Joanne Hinkel, *Flagler Community Services*
Milissa Holland, *James F. Holland Foundation*
Bill Holland, *Department of Juvenile Justice*
Ronee Hudson, *Center for the Visually Impaired*
Sherri Hutto, *Easter Seals of Volusia & Flagler Co.*
Angela Jackson, *Substance Abuse & Mental Health Program Office*
Ruthann Jacobson, *Easter Seals of Volusia & Flagler Co.*
L. Sue James, *Serenity House of Volusia, Inc.*
Edward L. Jasper, *County of Volusia*
Loretta Jennings, *Outreach Community Care Network*
Kelly Johanessen, *WORC/United Cerebral Palsy of East Central Florida*
Big John, *Citizen*
Peggy Johnson, *County of Volusia*
Lawana Johnson, *Career Steps, Inc.*
Patrick Johnson, RN, *Flagler County Health Department*
Cindy Johnston, *Parent*
Lize Kalashian Bell, *Healthy Start Coalition of Flagler and Volusia*
Commissioner Blair R. Kanbar, *Flagler County Board of County Commissioners*
Curtis Kaslewicz, *Citizen*
Robert Kelly, *Florida Lions Conklin Center for the Blind*
Lynn Kennedy, *Promoting Safe and Stable Families/ The House Next Door & CBC*
David Kerr, *Retired Professional*
Commissioner Vice-Chairman Herschel King, *Flagler County Board of County Commissioners*
Nancy Kisseloff, *Parent*
Debra Knight, *Department of Juvenile Justice*
Bobby Lambert, *Volusia County Sheriff's Office*
Susan LeBlanc, *The Healthy Start Coalition of Flagler & Volusia Counties, Inc.*
Elana Lee, *Stewart-Marchman Center Foundation*
Linda Levin, *Area Agency on Aging*
Councilman Dwight Lewis, *Volusia County Council*
Isabelle Liberatore, *DBCC Women's Center*
Brianna Lilly, *Family Life Center*
Sharon Linkchorst, *ACT/B.E.A.C.H. House*
Lynda Linke, *Flagler County Community Services*
Ann Lisk, *Citizen*
Dr. Lionel Long, *Volusia County Schools*
Councilman Bill Long, *Volusia County Council*
Kathryn Lopez, *Arc Angels of Flagler, Inc.*
Glenda Low, *Suncoast Radiology*
Charon Luebbers, *Visual Arts Consultant*
Gloria Luther, *Healthy Volusia*
John Lynch, *Citizen*
Lavonne Lynch, *Our Children First*
Ken Ma, *Orlando Sentinel*
Claris Mac'Kie, *Family Renew Community*
Mike Manning, *Daytona International Speedway*
Telma Marques, *Mid Florida Community Services, Inc./Head Start Volusia*
Jill Matthew, *Act Corporation*
Charlotte McBride, *Retired Teacher*
Gretchen McDonald, *Cypress Coquina Bank*
Belinda A. McElveen, *State of Florida 7th Judicial Circuit*
Raelyn Means, *The United Way of Volusia/Flagler*
Mike Medford, *Boys&Girls Clubs of Volusia and Flagler Counties*
Linda Merrell, *CHAIN*
Laura Meyer, *Florida Suicide Prevention Coalition*
Dr. Myra Middleton, *Flagler County Schools*
Jane Miller, *Early Learning Coalition of Flagler & Volusia Counties*
Greg Milliken, *Neighbor to Family*
Mary Lou Mirino, *Children and Families Advisory Board*
Herman Mitchell, *Greater Daytona Beach YMCA*
Lois Moltane, *SED Network*
Chief Gerald Monahan, *Port Orange Police Department*
Andrew Moore, *Volusia County Schools, Title I*
Rob Newbury, *Act Corporation*
Pam Novy, *Pierson Elementary*
Lynda O'Connell, *Citizen*
Commissioner James M. O'Connell, *Flagler County Board of County Commissioners*
Lynn Parfitt, *Daytona Beach Leisure Services*
Jean Parlow, *Volusia County MPO*
Steve Parrish, *Healthy Communities*
Dr. Tammey Payne, *Christian Encouragement Association, Inc.*
Leslie Pearce, *The Healthy Start Coalition of Flagler & Volusia Counties, Inc.*
Jose Perez, *United Way Board of Directors*
Councilman Carl G. Persis, *Volusia County Council*
Ted Petrucciani, *Volusia County Schools*
Diana Phillips, *County of Volusia - Community Assistance*
Wanda Phillips, *Citizen*
Judge Julianne Piggotte, *Seventh Judicial Circuit*
Christina Pinto, *Parent*
John Poage, *Bright House Networks*
Barry Pollack, *WORC/United Cerebral Palsy of East Central Florida*
Robin Pollack, *Easter Seals of Volusia & Flagler Co.*
Bill Poniatowski, *Volusia County Schools*
Millie Portocarrero, *Cypress Coquina Bank*
Gloria Preston, *Department of Children and Families*
Debbie Przygoda, *Child Care Resource Network*
Tammy Putnam, *About Face*
Sandy Rakes, *Great Kids Explorer Club*
Liz Rauseo, *The House Next Door*
John Redigan, *Association for Retarded Citizens*

Community Involvement

Susan Reed Barry, *Act Corporation, Childrens Services*

Paul Reeser, *AARP*

Trish Reonas, *Flagler Community Transition Team*

Debra Rhodes, *SAMH Program Office*

Donna Ridgway, *Girl Scouts of the Gateway Council*

Richard Rintz, *Morgan Stanley*

Lindsay Roberts, *Volusia/Flagler County Coalition for the Homeless, Inc.*

Kathleen Roberts, *One Voice for Volusia*

Dan Roll, *American Red Cross*

Sarah Rone, *Daytona Beach Community College*

Soncera Ross, *Promoting Safe and Stable Families/The House Next Door & CBC*

Claudia Roth, RN, *Citizen*

Marisol Rubio, *Volusia County Schools, Title I*

Lisa Ryals, *Boys & Girls Clubs of Volusia/Flagler*

Jim Ryan, *Volusia County Emergency Management*

Ray Salazar, *United Way of Volusia/Flagler Counties*

Steve Sally, *The House Next Door*

Michele Sanders, *City of Daytona Beach, Weed & Seed Project*

Glenda Santiago, *Division of Corrections*

Deanna Schaeffer, *Healthy Communities*

JoAnn Schafer, *PACE Center for Girls*

Deborah Schlageter, *One Voice for Volusia*

Nita Schmellick, *P3 Community Foundation, Inc.*

Lou Schmitt, *Citizen*

Kristen Selim, *Juice Plus*

Ted Serbousek, *Jon Hall Automotive*

Jo Sheppard, *Child Care Resource Network*

Stefan Sibley, *Ormond Beach Performing Arts Center*

Lynn Sinnott, *Easter Seals of Volusia/Flagler*

Sue Skowronsky, *Volusia County Schools*

Emily Small, *FAITH*

Heather Smith, *American Heart Association*

Sopheap Sok, *The United Way of Volusia/Flagler*

Pastor J.C. Steele, *Deltona Christian Church*

Warren Steele, *Department of Children and Families - Adult Services*

Judith Stetson, *Citizen*

Judith Stetson, *Flagler R.S.V.P.*

Betty Story, *One Voice for Volusia*

Harley Strickland, *Retired*

Sandra Stubbs, *Abundant Life Ministries-Hope House*

Ann Sturgeon, *Citizen*

Bob Sturgeon, *Citizen*

Joe Sullivan, *Boys & Girls Clubs of Volusia/Flagler*

Deborah Susswein, *Healthy Communities/SAFE KIDS*

Raymond A. Sylvestre, *Dove Villas*

Tim Sylvia, *United Way of Volusia/Flagler Counties*

Lynda Tarus, *Act Corporation*

Jan Taylor, *State of Florida Health Department/Children Medical Services*

William Ternent, *Retired Educator*

Peggy Thomas, *Flagler County Community Services/Senior Services Division*

Mark Thornell, *Greater Daytona Beach YMCA*

Marilyn Travis, *Reed Pattillo Elementary School*

John Turan, *Healthy Communities*

David Van Dyke, *Catholic Charities*

Bill Vivian, *Flagler County Public Transportation*

Karen Vogt, *Children's Advocacy Center*

Amy Vogt, *United Way of Volusia/Flagler Counties*

Deborah Walker, *Act Corporation*

Ben Warner, *Jacksonville Community Council, Inc.*

M.F. Warren, *Domestic Abuse Council, Inc.*

Susan Wesley, *Department of Children and Families*

Dr. David Wesser, *Stewart Marchman Center*

Bob Wetton, *Area Agency on Aging*

Carol Wick, *PACE Center for Girls*

David Wiggins, *The Daytona Beach News Journal*

Samuel A. Willett, *Bank of America*

Lexie Williams, *Daytona Beach Police Department*

Reggie Williams, *Department of Children and Families*

Gary Willoughby, *Votran*

Carrie Wilson, *The Healthy Start Coalition of Flagler & Volusia Counties, Inc.*

Pam Woods, *Volusia County Schools*

Teresa Wright, *Wright Marketing Works*

Brenna Young, *Children's Home Society*

Laura Zgol, *United Way of Volusia/Flagler Counties*

Ron Zychowski, *Community Based Care of Volusia and Flagler Counties*

Financial Supporters

The *Community Agenda Snapshot* is financially supported by many local agencies and businesses featured below. This tremendous financial investment supported the **Community Agenda** process during its inaugural phase (marketing and printing, supplies for workgroup meetings, and related staff expenses).

Efficient planning has secured a seamless transition into the second year and the implementation phase. Fundraising efforts are ongoing and additional grant opportunities will continue to be pursued to complement efforts to build the **Community Agenda**.

Funding Level (\$4,001 - \$22,500)

County of Flagler
County of Volusia
Department of Children & Families & Community Based Care
One Voice for Volusia

Funding Level (\$1,500 - \$4,000)

Area Agency on Aging
Bank of America
Children's Home Society
Council on Aging
Greater Daytona Beach YMCA
United Way of Volusia/Flagler (in-kind)
Volusia County Schools

Funding Level (Up to \$1,499)

Act Corporation
Boys and Girls Clubs of Volusia/Flagler Counties
Children's Advocacy Center
The Constituency for Children
Domestic Abuse Council
Family Renew Community
Healthy Start Coalition of Flagler/Volusia Counties
Mental Health Association
Outreach Community Care Network
PACE Center for Girls
Serenity House
Stewart Marchman Center
The House Next Door
United Cerebral Palsy of East Central Florida/WORC, Inc.

Data Sources

Annie E. Casey Foundation, The Website: www.aecf.org 2005 Kids Count Data.....	19	First Call for Help, The United Way of Volusia/Flagler Website: www.unitedway-vfc.org Actual Number of Call Reasons	16
Bureau of Economic Business and Research Website: www.bebr.ufl.edu “Snowbird” Population.....	12	Flagler Clerk of the Courts Website: www.flaglerclerk.com Baker Act.....	40
Centers for Disease Control and Prevention Website: www.cdc.gov Teen Deaths.....	26	Flagler Emergency Management Website: www.flagleremergency.com Capacity.....	39
Child Care Resource Network Website: www.ccrnetwork.org Total Annual Requests for Information.....	17	Florida Area Workforce Report Website: www.floridabusines.org Underemployed individuals.....	18
Community Based Care, Inc. Website: www.communitybasedcare.org Flagler/Volusia County in Out-of-Home-Care	32	Florida CHARTS Website: www.floridacharts.com Flagler County Population.....	12
Council on Aging of Volusia County Website: www.coaiaa.org Calls and Referrals	17	Volusia County Population.....	13
Daytona Beach News Journal, The Website: www.news-journalonline.com Area's Household Income.....	18	Births to Mothers, Ages 10-17.....	24
National Low Income Housing Coalition.....	18	Suicide.....	35, 38
Department of Children and Families Website: www.myflorida.com/cf_web/ Verified Reports of Elderly & Disabled Abuse, Neglect, Exploitation.....	34	Nursing Home Beds	35
Women and Children Served in Domestic Abuse Emergency Shelters.....	38	Heart Disease.....	46
Applicants for Food Stamps	41	Hospitalizations From or With Diabetes.....	46
Applicants for Temporary Assistance for Needy Families.....	41	Infant Mortality	47
Child Abuse Investigations	43	Alcohol-Related Motor Vehicle Crashes	47
Department of Juvenile Justice Website: www.djj.state.fl.us Youth Referred for Delinquency	25	Stroke	48
Enterprise Flagler Website: www.enterpriseflagler.org Top Industries in Flagler County.....	12	Incidence of Lung Cancer.....	48
Enterprise Florida Website: www.eflorida.com Top Industries in Volusia County.....	13	Births to Mothers with First Trimester Care.....	49
		Florida Department of Education Website: www.fldoe.org Flagler County School Enrollment	12
		Volusia County School Enrollment	13
		Florida School Indicators Report.....	24
		Percent of 5th Grade Students, FCAT Reading.....	26
		Percent of Students Receiving Free/Reduced Lunch	31
		LEA Profile 2005	34
		Florida Department of Highway Safety & Motor Vehicles Website: www.hsmv.state.fl.us Motor Vehicle Crashes, Teen Drivers	26
		Florida Department of Law Enforcement Website: www.fdle.state.fl.us Domestic Violence Offenses	28
		Aggravated Assaults	29
		Simple Assaults	29
		Arrests for Drugs/Narcotics.....	30

Florida Department of Transportation

Website: www.dot.state.fl.us/ctd/
Total Number of Passengers Served.....20
Number & Types of Trips20
Percentage of Passenger Types by Passenger Type.....21

Florida Research and Economic Database

Website: <http://fred.labormarketinfo.com>
Unemployment rate.....42

Florida Youth Substance Abuse Survey

Website: www.dcf.state.fl.us/mentalhealth/publications/fysas/
Reported Youth Use of Substance Abuse.....25
Reported Youth Use of Any Illicit Drug or Alcohol31

Homeless Coalition of Volusia/Flagler

Website: www.flacoalitionhomeless.com/coalitions.htm
Homeless Survey.....40

Jacksonville Community Council, Inc

Website: www.jcci.org
Quality-of-Life project6
Indicators.....9

National Strategy for Suicide Prevention

Website: www.mentalhealth.samhsa.gov/suicideprevention
Elderly Suicide.....35

Poverty in America

Website: www.povertyinamerica.psu.edu and
www.livingwage.geog.psu.edu
Living Hourly Wage18

United States Census Bureau

Website: www.census.gov
Reported Ethnicities, Flagler & Volusia.....12, 13
Income levels by county18
Incidence of poverty.....19
General Demographics.....12, 13

Volusia Clerk of the Courts

Website: www.clerk.org
Baker Act40

Volusia Emergency Management

Website: www.volusia.org/emergency/
Capacity39

Workforce Innovation UC Services

Website: www.floridajobs.org
New Unemployment Benefit Claims.....42



**community**
AGENDA

www.agendavf.org